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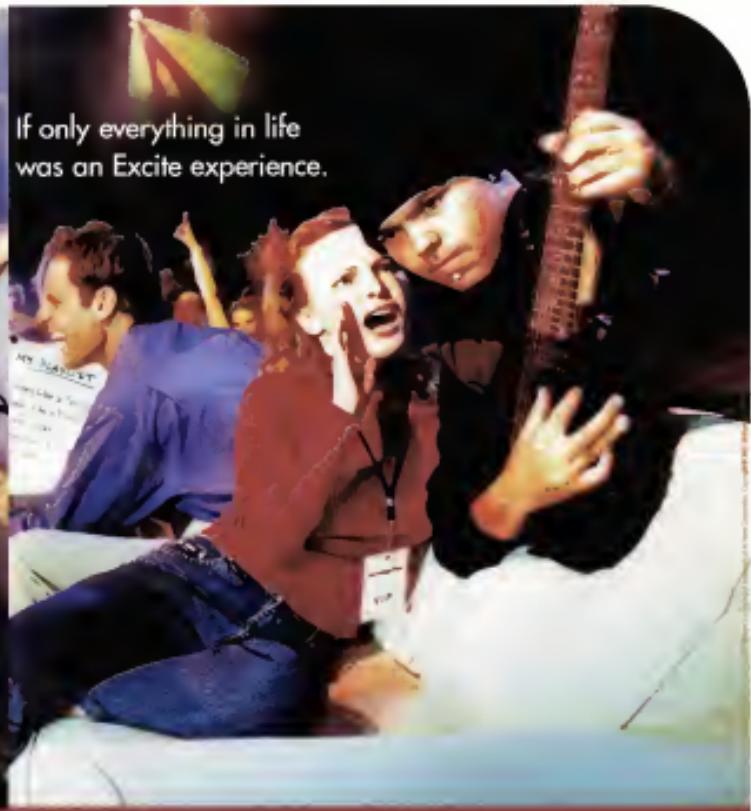
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REVOLUTION



Over to You ALI HOSSAINI

## At war with oneself



Can I be at war with myself? Watching the World Trade Center collapse, then living through the aftermath, begs that stupid question. I'm American, with a Muslim name but nondescript appearance. No one takes me for Middle Eastern—I was born in West Virginia, and I'm only a quarter Arab. But thanks to the peculiarity of history and naming, I have an Arab-American identity.

The attack on the World Trade Center puts me in an awful place. On the one hand, I've been deeply horrified. Neither my loved ones nor I was injured. Like everyone else, I am horrified. I could have been there, marching a bagel on the observation deck. I can't imagine how someone could have planned such an attack, and my shock is turning into anger and mounting.

At the same time, I feel excluded from the national unity that happens after such a tragedy. Why? As an Arab-American, I'm subject to reprisals. I'm nervous, wondering if I will somehow share the blame. Skin, ethnicity and even violence have already been levelled against anyone associated with Islam, and I wonder what will happen to me. I'm looking for words—but I have no apt? What if a wider war breaks out? Will I have any liberty?

Some friends and I should go to Egypt for safety. They suggest well, but then consciousness breeds a misunderstanding that stays on me. Hard as it is for the safety-wise to comprehend, there is only one place for me and other Arab-Americans: the United States. America produced me. My grandparents had four from different countries. Where else could they have created a family? If I'm out of place here, thanks to my name, I'm certainly out of place in the Middle East, where I stick out as an American. What is left for me? Do we have to pick sides in the end? And what can I do if neither side will have me, if both treat me as the enemy?

I'm at a loss to answer these questions, at least under the American logic. Some of my fellow citizens are striking out at American Muslims. Some are even calling for a freezone to be raised upon Islamic nations. Don't they see that the terrorist

had the same inspiration? The Afghans were caught between the Soviet Union and the United States for decades. Their country has been reduced to rubble. They have no hope. Violence occurs in cycles, and if we respond senselessly, striking innocent people in our search for criminals, then we'll create more radicals, more suicide bombers who embody the despair of poverty and war. The monopoly on violence is broken, and I shudder to think what comes next.

Dealing in fear and my identity leaves me no shield. I often fly from Newark to San Francisco. We the attack a one-time event or the first of many? Will I step onto a doomed jet? Will our cities ever feel safe? Then, again, what will I face in my day-to-day existence? Will I get mugged and beaten up? Are my tears for the dead less potent? Will my name become a Yellow Star that excludes me from society? Will I share in the collective healing that must come?

We are asked to choose sides, but my situation brings a clarity that opposes such far war. From my hyphenated perspective, I see the absence of labels, indeed, of the whole idea that race, religion or flags divide humanity. I have a Muslim name, but my grandfather was Serbian. How would that fly in the Balkans?

I've wondered if I will ever have to choose a side. If so, here is my choice: pacifism and dialogue. I choose love. I choose humanity. I may symbolize Islam to some, and America to others, but I transcend these distinctions. I am proof that love conquers hate. My grandparents conquered tradition to found my family, and I stand tall as an American boy from a unique and tolerant soil. What we produce isn't the human race. Let me plead for understanding and compassion. Chase the criminals if you must, but let us then begin to fight. Let us fight not for oil, money or averages, but for a world where hatred and weapons belong to a distant, horrific past.

I symbolize Islam to some,  
and America to others, but I  
transcend these distinctions

*Ali Hossaini is a philosopher and television consultant living in New York City.*



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## Casualties in a newspaper war

Rumours of pending layoffs had been rattling for weeks. Then, last Monday, the one really dropped as 130 people lost their jobs at the *National Post* and *Saturday Night* magazines. "The Post is dead," said one of the paper's reporters as he left the newsroom. "People are dying, it's over!" *The Post*, launched with great fanfare in October, 1998 by media mogul Conrad Black, often reflected the conservative views of its owner. It also triggered a newspaper war in Toronto, forcing *Reverts*, having three daily dailies to revamp and distribute thousands of free copies in bid to maintain circulation, that will leave a spending \$200 million, Black, who renounced his Canadian citizenship and will receive a British peerage, told his remaining staff in the paper on Aug. 23 to Winnipeg-based media giant CanWest Global Communications, owned by his



PHOTO: AP/WIDEWORLD

### Asper: a long-time liberal

To the left, *Reverts*, Asper sits a member of southern from the paper, including arts and sports, turning it into privately a financial paper. He also killed Saturday night magazine, a Canadian future that began publishing in 1987. Black's remaining staff in the paper on Aug. 23 to Winnipeg-based media giant CanWest Global Communications, owned by his

son. Police said Boer apparently carried out the killings over three days before shooting himself with a stolen handgun.

### In the black for now

Chenoweth paid a \$17.1-billion surprise for the year ending March 31, but Finance Minister Paul Martin wouldn't rule out a deficit in future. He acknowledged that could happen if the economy goes into severe recession, or spending due to the semi-annual campaign cuts dramatically. Bank of Canada governor David Dodge strongly advised against deficit spending.

### Lobster and guns

McKinney fishermen at Burnt Church, N.B., continued to set out hundreds of lobster traps after a raid on their conservation fishery by other fishermen. Dozens of native traps were left when about 50 boats piloted by non-natives, who fear overfishing will destroy lobster stocks, swarmed into a legal fishing zone set up for the Burnt Church area by the federal fisheries department.

## Death in the suburbs

Alerted by a 911 call, police arrived at a home in the Montreal suburb of Kirkland to find John Bauer, 51, his wife, Helen, 50, and their three sons, aged 14, 18 and 22,



dead. A sixth victim, Lucio Scuccia, 43, was a business associate of Bauer's. The body of a seventh, the younger victim's grandfather, was later found at his home in Notre-Dame-de-Grâce a few hours after a jury con-

cluded there of unlawful confinement. The officers, Dan Hatchan and Ken Morrison, who were acquainted with assault, arrested Darren Nightingale on Jan. 28, 2000, for causing a disturbance and dropped his off at -22°C temperature. Two other men were found dead in the same area a year before, leading to calls for an inquiry into the police force.

### GUILTY AND FIRED

Two veteran Sudbury police officers who clamped a man and woman only light clothing on the outskirts of the city on a freezing winter night were fired just hours after a jury con-

## Passages

**Deaf:** Bill Harris started his bocce career in 1958 as a six boy for the Toronto Maple Leafs. He later went on to play nine years with the Leafs, helping them win Stanley Cup in 1962, 1963 and 1964. The six-foot, 145-lb. forward also played with the Detroit Red Wings, Oakland Seals and Pittsburgh Penguins, spending a total of 13 years in the league. Harris, who later coached deaf in a Toronto school of deafness at the age of 66,

**Recovering:** Italian race car driver Alex Zanardi was leading the Amsterdam Memorial 500 in Klemens, Germany, on Sept. 15 when he lost control of his car. Canadian driver Alex Tagliani took Zanardi's car at about 320km/h, ripping it in half. Doctor later amputated both of Zanardi's legs. It was CART's most serious crash since Canadian Greg Moore was killed during a race in 1999. Zanardi, 34, is a two-time CART champion.

**Awarded:** British author Robert Skidelsky, 62, has won the \$50,000 Lionel Gelber prize for the best nonfiction book about international relations with his work, *John Maynard Keynes Fighting for Britain 1937-1946*. Skidelsky is a professor at the University of Warwick and son in the House of Lords.

**Hired:** While continuing to appear on the American version of *Wheel of Fortune* & *It's Always Sunny in Philadelphia*, Canadian comedian Colin Mochrie is joining the cast of *The House Has 22 Minutes*. Mochrie, 41, will replace Rick Moranis, who left the show to focus on the CBC series *Mad in Canada*.

## Passages

### 'The sweetest guy there ever was'

**When** Ernie Coombs retired from the cast of *Mr. Dressup* in 1996, he did so with little fanfare. His farewell episode was no different from the 4,800 others he had hosted over the previous 29 years, in which a bespectacled Mr. Dressup playfully chased up the puppies, lassoed a calf and doctored a canary from the *Tickle Show*. As a result, the final show could be followed by reruns and Coombs' young audience would be gone the week, not sooner, for having lost a friend.

Mr. Dressup's gentle, whimsical presence was no act for Coombs, who died last week in Toronto at the age of 73, seven days after suffering a stroke. "Ernie was the sweetest guy there ever was," says broadcaster Peter Gould, a longtime friend. "He was exactly the same off the air as on the air." Fred Rogers, who played a similarly calm and kind hand on *PBS's Mister Rogers' Neighborhood*, agrees. "Coombs was Mr. Dressup."

The parallel between the two children's entertainers is more than coincidental. In 1963, when the CBC recruited Rogers to develop a Toronto-based children's show, he insisted on bringing Coombs, with whom he had worked in Pittsburgh. After a year, Rogers moved to the United States, but Coombs, a native of Miramichi, decided to stay put and form a new children's show, *Barney Space*. In 1981, the CBC cancelled the program during a round of budget cuts. In response, Coombs, supping Judith Lawrence, the supervisor and producer, dreamt up the cheaper, live elaborate *Mr. Dressup*.

With hundreds of thousands of children tuning in every weekday morning, *Mr. Dressup* quickly became the country's No. 1 kids' program. Its audience share steadily and sometimes surprised that of the fast-paced, visually stimulating American upstarts *Smart Street*. Lawrence, who created and brought to life Coombs' pup-

pet sidekicks, a 4½-year-old boy, Casey, and his dog, Finnegan, believes the show owed its success to its simplicity. "We were not speaking to the whole world. We always thought of the audience as being one child on the other side of the television set." Also, she adds, Coombs had remarkable ability to enter a child's world. "He didn't have a problem with a burner between reality and fantasy."

Coombs and his wife, Marlene, who died in a 1992 traffic accident, raised three children in a sprawling bungalow in Pickering, Ont. He became a Canadian citizen



Coombs as Mr. Dressup, with Casey and Finnegan



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# AMERICA'S READY

So is Britain. But is the rest of the world prepared to join the war on terror?

BY JAMES DEACON

In the land of muscle that only the most powerful nations can cast out like, preparing to strike back at the perpetrators of the devastating terrorist attacks of Sept. 11, the U.S. air force rolled out squadrons of B-52 and B-1 bombers, F-16 fighters and F-15 fighter-bombers, all bound for bases within striking distance of the Persian Gulf. The army prepared to deploy undisclosed thousands of troops—many of them from elite special operations units—while pairing pilot-engineers on notice at home in Norfolk, Va., navy brass gathered to send off the Nimitz-class aircraft carrier USS *Theodore Roosevelt*, which, with 13 other warships in its battle group, was headed for the Gulf as well. They played many versions of *Anchors Aweigh* and *New York, New York* over the loudspeakers, and navy secretary Gordon England

told the 5,500 sailors onboard that "we're learning once again that freedom and liberty and the American way of life are not a birthright."

Washington showed off its political might, too. President George W. Bush worked the phones and received assurances of support from traditional allies—Canada's Jean Chrétien was among the first to make the pledge. Some foreign leaders and envoys even flew into Washington to meet with Bush or Secretary of State Colin Powell. French President Jacques Chirac, Saudi Arabian Foreign Minister Saad al-Fasud, Russian Foreign Minister Igor Ivanov, Indonesian President Megawati Sukarnoputri and even China's foreign affairs minister, Tang Jiaxuan, all stopped by the White House, as did British ambassador Sir Stephen Gledhill. So when he addressed Congress on Sept. 20, outlining the threats posed by ne-



Sailors aboard the USS *Theodore Roosevelt*, off the coast of Norfolk, Va., lower Old Glory. The aircraft carrier, along with 13 other warships in its battle group, is headed for the Persian Gulf.



Rescue crews continue digging in the wreckage of the World Trade Center; 'Justice will be done,' Bush tells Congress (below)

and his plan to fight back, Bush knew he wouldn't have to go far. "Justice," he stated bluntly in his speech to Congress, "will be done."

Although it's been difficult to earn their attention away from the attention commanded in America, U.S. leaders are now focused on the rest of the world. They're looking for help from anyone, after or not, in lessening and bringing to account the terrorist leaders and their henchmen. Understandably, Americans are still mad as hell—just weeks round-the-clock efforts by rescue crews at the devastated site of New York's World Trade Center failed to unearth a single survivor. That means that, burning a match, the unspeakable attack by hijackers who drove two commercial jets into the trade center towers killed an estimated 6,000 innocent people, including as many as 350 Afghans. Another 189 died in the crash of a hijacked jet at the Pentagon outside Washington, and 44 others perished when a fourth airliner went down in a field in southwest Pennsylvania. Bush told Congress what he'd been telling the citizens of the world: "Either you are with us, or you are with the terrorists."

It's a blunt pitch from a president who occasionally lapses into Wild West rhe-



oric, earlier in the week, he told reporters he wanted the No. 1 suspect in the attack, Osama bin Laden, "dead or alive." But Bush faces a complex 21st-century dilemma. Despite having all that firepower and all those diplomatic clacks in line, he was still remissed from firing a single shot. His allies are wary in blaming the multi-millionaire extremist bin Laden and his Al-Qaeda terrorist network for planning the attacks. But the exiled Saudi-born terrorist is believed to be holed up in the desolate backcountry of

Afghanistan—about as far away from anywhere as a man can get. It'll take until sometime this fall for many U.S. warplanes and ships to get near enough to strike. And even though the world community is opposed to Afghanistan's ruling Taliban militia, there is general sympathy for the plight of Afghan civilians.

Furthermore, even if bin Laden is neutralized, his Al-Qaeda organization is still out there—with cells in at least 50 countries, experts estimate—perhaps plotting ever-greater assaults. Then there are leas-



An F-14 Tomcat fighter jet on the USS Enterprise; marines ready to board a CH-46 Sea Knight helicopter at Camp Lejeune, N.C.

ken extremist groups to contend with, such as the ones with potentially global reach that Bush named last week—the secretive Egyptian Islamic Jihad and the Islamic Movement of Uzbekistan. Where do the allies send the coup? What coalitions should they form into their next horn? Good questions.

And never mind the photo-op smiles of visiting leaders. Many who start out as Bush-bashers may yet, when military action is required and lives are on the line, back out. NATO members are supposed to regard an attack on any other member nation as an attack on their own soil, but some countries are privately lobbying for caution. For some it's just traditional reticence to get their hands dirty; that others have a keener appreciation for meat hunger. The logical aim of any allied attack is Afghanistan, and European leaders remember too well how the hardy Afghans routed the invading Soviets in the 1980s. They remember the stories of cruise missiles the U.S. launched at suspected bin Laden hideouts after the 1998 American embassy bombings in Kenya and Tanzania—expensive and fruitless retaliations that did little more than further humiliates a so-called superpower. Only Blair was unequivocal in his support. "I say to you,"



he told Bush, "we stand side by side with you now, without hesitation."

But Bush's pressing domestic concerns, too. Armenians, Muslims and other visible minorities suffered numerous racist attacks

—a good-old-boy Republican congressman from Louisiana named John Coggin declared in a radio interview that anyone with "a dagger on his head" should be stopped and questioned. This despite Bush's repeated declarations that America was at war with terrorists, not Muslims or Arabs. As well, the FBI warned there may be more terrorist attacks in the near future. In its nationwide search for known associates, possible witnesses and even accomplices to the Sept. 11 attacks, U.S. law enforcement authorities last week arrested four men believed to be connected to the terrorists. Among them was a sometime Toronto resident, Nabil al-Masri, who was discovered, "has made a bad economic situation

and working in a store clerk in suburban Chicago. The Kuwaiti, who is linked by Jordanian intelligence to bin Laden's network, resided in Bosnia for many years but travelled frequently to Toronto to visit relatives. Al-Masri was twice arrested for refugee status in Canada and was in Toronto in recently in late summer, staying with an uncle, but was last seen there in July. As well, the FBI acted for the extradition of a Yemeni man detained in Toronto after he was found to be carrying three false passports. And French officials arrested seven people suspected of plotting terrorist attacks on U.S. interests in France.

The impact of the Sept. 11 attacks is still reverberating through the economy. On North American exchanges, share values plummeted by more than \$1 trillion last week during a massive sell-off that saw New York's benchmark Dow Jones industrial average drop by a whopping 14.3 per cent, the biggest one-week plunge since 1985. Raging U.S. airline companies laid off tens of thousands of workers and still needed a planned \$15-billion. U.S. government budget plan to stay afloat. Air Canada faces similar problems. "The unspeakable tragedy of last week," said Robert Milson, Air Canada's chief executive, "has made a bad economic situation



An orphan in the Afghan capital of Kabul; bin Laden with a Russian Kalashnikov in an undated photo, somewhere in Afghanistan

much, much worse for every audience—Air Canada included, particularly with our large share of the trans-border market."

The entertainment industry's biggest star staged a remarkable telethon that raised millions to support families of terrorist victims. At an undisclosed location—the callers were edgy about security—Bruce Springsteen and Culture Club sang songs; Jack Palance, Whoopi Goldberg and Tom Cruise worked the phones; and Tom Hanks and Julia Roberts encouraged viewers to pledge.

If it helped, but at the cost of the game search for heroes remains hot—become demonizing. Rescue crews had made only 185 positive identifications by week's end. The great war also crime acom in the Pentagon, the war was named over to the FBI. After consulting with the officials, New York Mayor Rudy Giuliani told reporters that many bodies at the trade centre would never be identified, having been incinerated by the intense heat—some estimate tallied as high as 1,000°C—caused by the explosion of jet fuel when the planes hit the towers. Down at ground zero, though, they weren't giving up. "We're trying our best to keep muscle up," said officer Bob Schrallie of the New York Police Department's K-9 unit. "We're all a little frustrated that we haven't been able to find anyone. But we're going to keep it until they tell us to stop."

The Liberals, backed by the Bloc Québécois and the New Democratic Party voted down an Alliance motion to



duplicate the Bush approach. But Justice Minister Anne McLellan promised to move quickly to introduce a law that would make it illegal to raise money in Canada for terrorism. That's a lot tougher than the legislation the government introduced last spring that would merely have made it easier for Ottawa to deny charitable status to groups that raise money for terrorism and that accept its tax receipts to the donors. McLellan said McLellan's bill's "bracketed for self-approvement from some ethnic groups that feel their legitimate support for political activists in their countries will be outlawed."

Militarily, it was still unclear what part Canada would be asked to play. In fact, since Canadian officials took office when Bush, in his speech to Congress, thanked 15 other countries by name for their support, but not his northern neighbour. The weight was graciously transferred over by Secretary of State Colin Powell the next day. As for Canada's role, Defense Minister Art Eggleton says the U.S. plan will likely feature specialized forces in highly focused surgical strikes, not a broad ground war. Immediately after the Sept. 11 attacks,

about 20 of Canadian CF-18 Hornets were placed on alert, and Eggleton pointedly mentioned the secretive counter-terrorism unit called Joint Task Force 2, made up of about 250 specially trained soldiers and based near Ottawa. "Whether JTF2 comes into play in this particular situation, I wouldn't say at this time," he said. "We have a number of assets and the Americans know what we have."

By preparing for a scaled-down role for ground troops, U.S. authorities are recognizing the enormous difficulties of waging war in Afghanistan. Landlocked and remote, it's a landscape of bleak deserts and huge mountains—the towering peaks of the Hindu Kush and Karakoram ranges converge on the Hindu-Kush Malign-avashed wold even more difficult; the passes and roadways are braced with thousands of dead mines left behind by the Soviets. Then there are the Afghan fighters themselves. "The American army will mass with financial resources," said Rauli Astola, who commanded a Soviet mechanized infantry battalion in Afghanistan. "The Americans can launch an attack that will look really dramatic and effective on television, but I don't think the result will be the expected one."

In the battle to win hearts and minds, the Americans are also steadily conscious of trying to spare the already oppressed populace of Afghanistan. Most Afghans are poor, and a staggeringly high percentage of them suffer from chronic diseases such as cholera and typhoid fever. The on-going conflict in the country has allowed tuberculosis to spread at an alarming rate, and the disease there kills an estimated 30,000 people a year. The country has the world's worst infant mortality rate—15 per cent of children die before they reach their first birthday, compared with Canada's 0.5 per cent. An average of 25 Afghans a day are killed or maimed by mines. And they're terrorized by the brutal Taliban elements who seized power in 1996. Political opponents are routinely executed and women are not permitted to attend school, work outside the home or walk unaccompanied in the streets.

Muslim leaders in Canada offer a greater interpretation of the Quran, Islam's holy book. At the B.C. Muslim School that adjoins the Jamia Masque in suburban Richmond, religious leader Imam Sheikh Ziaid Deekh condemns terrorism and re-

## WOUNDED AND LEFT ON AFGHANISTAN'S PLAINS



When you're wounded and left on Afghanistan's plains,  
And the winter comes out to eat up  
what remains,  
Just roll to your rifle and Howl out your moans  
Ar go to your God like a soldier  
—The Young British Soldier (1881), Rudyard Kipling

I feel that Afghanistan has proved to be a terribly tough nut to crack has never deflected Russia's great powers. The landlocked nation, roughly the size of Alberta, is a place of extremes, rugged mountains and deserts, 40°C summer heat and killing winter cold. And the home of fierce and elusive mountain tribes. But for thousands of years, Afghanistan has also been a strategically important crossroads of culture and trade, where South and Central Asia and the Middle and Far East all meet. For military thinkers and imperial dreamers, however, Afghanistan's lone line in the map represents both opportunities—ranging from the Afghan-Persian highway to the Silk Road—and liabilities.

They are the only land routes available

to be leaders of the Indian subcontinent. Greeks and Persians, Arabs and Mongols, British and Russians have all fought these and almost all have come to grief. Alexander the Great took his way through 2,300 years ago, only to have his men refuse to follow him further. The Afghans came to the seventh century, and stayed long enough for their Islamic caliphs to take root, but the Afghans rose in revolt as soon as the armies passed.

The Hindu-Kush Taliban eventually emerged victorious in 1996, although it seemed to little apparent to some parts of the country. More than two decades of armed conflict produced six million refugees at its peak. Life expectancy barely exceeds age 45, while hundreds of destroyed factories, schools and mosques have never been rebuilt. There is, still, major exports absent, and little left to trade. The paradox is, most Soviet veterans, been to leave the country more impressive than to capture power. "We can," Gorby says, "will succeed in Afghanistan."

Brian Bellhouse



Among arrested suspects is Ahmad Shah Massoud, formerly of both Toronto and Boston



So did the Soviets

produced six million refugees at its peak. Life expectancy barely exceeds age 45, while hundreds of destroyed factories, schools and mosques have never been rebuilt. There is, still, major exports absent, and little left to trade. The paradox is, most Soviet veterans, been to leave the country more impressive than to capture power. "We can," Gorby says, "will succeed in Afghanistan."



After the horrors of Afghanistan, the Alimayor family found a home in Canada

## THEY 'USED OUR STREETS AS BATTLE ZONES'

**T**heir was a time when Mohammad and Latifa Alimayor led peaceful lives. The couple, who moved to Canada with their family in 1985, grew up and married in Greece, a small Afghan town near the Palestinian border. Shortly after immigrating to Canada in 1985, Mohammad, an auto mechanic, and Latifa, a social worker, had their first two children, Balkis and Bisan. They worked hard, but also enjoyed a safe, comfortable life as members of Afghanistan's small middle class.

All that changed in 1979 when the Soviet Union invaded the country. Like most Afghans, the Alimayors have since endured one tragedy after another. In 1979, Latifa's brother, an engineering student, and her sister, a police officer, went missing—likely murdered, they contend, by the Soviets. Two years later, Mohammad's brother, a physician, was shot dead at home in front of his wife and young child, who was wounded in the leg. "Our family wasn't members of any political party," says Latifa. "They were academics, intellectuals, just questioning Soviet policies."

Despite the horrors, the Alimayors were hopeful the war would end, and in the 1980s, they had three more children, Mansur, Sanaqa and Marsoof. But during that period, mujahideen guerrilla activity increased. Mansur, now 15, remembers skirring military fire to get to school. The family heard about women who had been gang-raped and children who had been killed by bandits. Wishes at plastic toys pewter about villages. "The Soviets and the guerrillas used our streets as battle zones," says Mohammad.

Barbara McGehee

## Special Report

joins any notion that the slaughter in the United States was conducted in the name of God or for the glory of Islam. The attacks were "against humanity—it's against the law of God, it is against any kind of logic," says Delic, also the school's director of religious studies. He said the Koran prohibits suicide, and even in time of war it forbids the killing of civilians and women, destruction of property or the environment. The view of the Koran is a book of peace and tolerance it backed by many scholars and the vast majority of the more than one billion Muslims worldwide, says William Cleveland, a Middle East historian at Simon Fraser University in Burnaby, B.C. He calls the Sept. 11 attacks "simply the antithesis of religion and religious symbols for non-religious political and personal goals."

But there are far more radical and deadly interpretations of the Koran. Typical is *The Islamic Legitimacy of the Military Operations*, written in 1996 by the Australia-based Islamic Youth Movement and disseminated on the Internet. It says, in part, that "the one who blows up the enemies of Allah by blowing up himself as well cannot be considered a suicide, and he is, Allah willing, a martyr." Similar extremist interpretations inspire waves of Palestinian suicide attacks against Israel, as well as the holy war declared against America by bin Laden. "You cannot defend the home with this book alone," bin Laden has said of the Koran. "You have to show them the fist."

Bush is being careful, soft-lining his focus to demonstrate his determination to retaliate, but campaigning behind the scenes for a broad-based coalition against terrorism. To get Arab states onside, he pressured Israel and the Palestinians into declaring a ceasefire in their bitter battle. Palestinian leader Yasser Arafat, prompted by UN Middle East troubleshooter Tony Blair-Laurie, publicly condemned all military action, including "terrorist activities" directed against civilians. Many of his constituents appreciated the response from violence—even if it took horrendous acts of terror in America to convince the two sides to lay down their arms. "Perhaps out of scratching very bad, something good will finally come," said a Palestinian carpet merchant in East Jerusalem.

In Europe, Bush is leaning heavily on Blair to bridge the diplomatic gaps. The British prime minister shares Bush's anti-



**BOSS**  
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## LOOKS DO MATTER

A 15-year-old Muslim boy in Ottawa was riding his bicycle home from a friend's house on Sept. 15 when he was beaten unconscious. According to local police, his attackers told the teen—who, incidentally, is of Moroccan descent—"He was the reason the World Trade Center was destroyed." He has a website from many like Christians boys were attacked because they're Muslim since up a U.S. government building in 1996, killing 65 in Oklahoma City.

As the full extent of the terror on Sept. 11 began to sink in, Muslim community leaders throughout North America—indeed, throughout the world—resolved to say they felt the same shock and grief as everyone else. As well, many political leaders and prominent Westerners, via a series of general-sympathy sites on the web, reportedly noted that no particular ethnic community should be singled out and blamed.

Unfortunately, not everyone heeded their words. Parents have received death threats to their doorway mailboxes. White girls wearing the hijab, or traditional headscarves, have been taunted and given women spat at. They're all something being held accountable for the suicide-bomber crimes. Not satisfied to ignore the tragedy, they instead have to explain and defend themselves.

And not just Muslims. Many people don't know the difference between a Muslim, Hindu or Sikh business, to them, "They all look alike." I was born in India, a predominantly Hindu nation. Centuries of religious strife led to the 1947 partitioning of the Indian subcontinent and the creation of mostly Muslim Pakistan. The two

Hindu temple in Healdsburg, a victim of arson—and ignorance



countries' citizens still distrust, and sometimes hate, one another. After my family moved to the homogenous Muslim landscape of Calgary in 1976, I was always presumed to be Pakistani.

Then, it just struck me as ignorance that now, after the Sept. 11 attack, ignorance can be dangerous. Being buried under the banner of "hatefulness"—a social sin currently in vogue—makes people forget no matter whether the cloth on their heads is a turban or a hijab. In Healdsburg, a mosque was vandalized, and a fire-police later confirmed it an arson—plotted a Hindu temple. I, daughter of my grandparents in Calgary, the local police had paid a Muslim visit to their Hindu temple the Sunday after the disaster. The officers chatted with the worshippers and told them to stay alert in there are some very "ignorant and uneducated" people out there.

I state this thought far more than that, that they're really looking for a good excuse, but in Healdsburg, Ariz., a Sikh was was gunned down on Sept. 15, presumably cold-blooded, for no other reason than that he was dark-skinned, bearded and wore a turban. So where do we draw the line as where to blame for the New York City attacks? Osama bin Laden's mistake? The Taliban government? The entire Afghan nation? How about Arabs in general? All those who share the Muslim faith? Anybody who's brown? Do Latinos count?

I personally have not been threatened—but a part of me is still at-ease. That feeling comes not so much from the risk of a racial attack or even from a sense that people are looking at me with suspicion, it comes from knowing that someone somewhere is being harassed simply because he or she fits the profile.

Wendy Korn

The attacks in the U.S. were "against humanity," says Islamic scholar Bokhari

terrible test, but unlike his American counterparts, Blair is a natural and deft mastermind who may be the key to keeping the NATO leaders on side. Domestically, U.S. authorities are moving quickly to shore up security and to crack down anyone with information on the terrorist. Investigators are hoping to learn more about bin Laden's network, particularly how it's financed, by tracing a suspicious series of complicated stock market transactions—put trades and short selling—of selected bank, airline and insurance stocks. In both kinds of trades, investors only make money if the share values decline. In short selling, for instance, an investor willing to bet that a stock price will fall can borrow securities from a broker with no money changing hands, sell them to a third party at market value, buy them back when the price falls, repay the broker and pocket the difference.

In the weeks leading up to Sept. 11, there were dramatic increases in the number of those trading on European insurance firms such as Munich Re, Swiss Re and Axa, and on American investment banks such as Merrill Lynch and Morgan Stanley. Dean Winter (the latter occupied more than 20 floors at the trade center complex). On the Friday before the stocks, for instance, more than 10 million shares in Merrill Lynch were sold compared with four million on a normal day. In the last two weeks, the value of all of those company's shares fell dramatically. Steven Emerson, head of counterterrorism

research institute Investigative Project in Washington, says bin Laden is so sophisticated enough—and cold-blooded enough—to profit from his masterfully effective plot. "His network," Emerson adds, "is more than just crude, gun-toting terrorists."

The allies would like nothing better than to cut off bin Laden's money supply, and isolate the terrorists and the few countries willing to harbor them. But forensic accounting and diplomacy take time, and most Americans are clamoring for action now. So, for the moment, Bush will continue arming the forces of war. And as America works to forge a worldwide coalition against terrorism, it is a fitting that

Would Canada's homepage, immigration and security laws with the U.S. create a continental border?

—John Geddie

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# SEASON OF CHANGE

## ESSAY

BY ARTHUR KENT



Perhaps it's too much to call it a "fury nation." To take the blow, yet still take time to reflect, to determine not just who to blame and how to avenge, but also to figure out what might be wrong with its own approach to the world, and do so with honest self-criticism.

But that nation. And those blows. Americans are still grasping with disbelief. A dozen turns a day, the people of the United States retire the home in slow motion, on television, and are instructed by somber newspaper copy that the loss of life at the World Trade Center and the Pentagon will surpass any single day at Antietam and Gettysburg, the biggest blood pictures of the Civil War, and also Pearl Harbor and D-Day, and the worst of Khe Sanh and Hué.

Still, reflection, much more than overwhelming military force, is what America and Americans must exercise in their darkest hour. They have no choice: this is their destiny in the third American century, they must re-engage with the rest of the world, especially with the cradle of Islam—the fire-breathing fractal on earth—to win back the security the world's only superpower should, by rights, have already locked permanently into place.

To that end, the first priority must certainly be to halt the spread of the meanderingly perverse rudeness displayed at New York City and Washington, to choke off the savagery of Islamic populists conjured up by figures such as Osama bin Laden. That's the cornerstone; the quiet strategy that would damage this self-styled terrorist movement the most. To draw away the population he preaches to, to convince them that the U.S. and other Free World countries are not the callous and godless imperial powers their extremist foes make them out to be. Weapons can't do that, but imaginative and determined diplomatic action can.

Can the U.S. do it? Has the concept of a battle for global hearts and minds even flickered through the stunned consciousness of the Bush administration? Not if Secretary of Defence Donald Rumsfeld is anyone to go by. His pledge that U.S. forces will go after terrorism and "drain the swamp they live in" probably played well to a certain kind of audience in horse. But the battle against terrorism is not fundamentally going to be won at home, as Rumsfeld, the man responsible for projecting American power and influence abroad, should know.

Hopefully in the days since the old Cold Warner uttered this pithy phrase, someone in the Bush administration has whispered in his ear a reminder that one man's swamp is another man's home. Afghan families, for instance, are literally captives of the territory held by the Taliban and their associate Saudi-born "guru" Osama bin Laden. The Taliban gunmen have finally presented the people of Kabul and Jalalabad, the country's most

Shocked out of its sense of splendid isolation, America wants revenge. But is anyone thinking of how to win the battle for global hearts and minds?





A Bosnian Muslim woman & child, 1994; cheering Iraqis in Baghdad earlier this year; Iraqi mother with malnourished child

populous cities, from fleeing their homes before the imminent U.S. counterattack. Most Afghans want nothing of the war. But they are prisoners of the swamp.

"The kind of rhetoric is unhelpful," says Steven Livingston, professor of political science at Georgetown University in Washington. "It opens up a Pandora's box that could lead to all sorts of dire consequences down the road."

Livingston, like many American academics—and policymakers—who understand that a wholesale review of the nation's concept of itself as a global citizen is long overdue. "There's nothing to be found in U.S. foreign policy past or present, that would justify the slaughter of thousands of innocent civilians," says Livingston. That said, he adds, "take a look at how our policies in the recent past might be judged by a poor young Afghan, or a Palestinian, or other Middle Eastern national."

Such reflection is typically greeted with harsh denunciations by many Americans, especially those holding the reins of power. But Livingston and other Americans' international affairs specialists make reasons, not excuses, for the actions and popularity of Osama bin Laden. The questions have to be posed: how does he draw a crowd and win support—and has just U.S. policy helped fill his ranks?

Livingston identifies four unsettling gifts to militant anti-American propagandists:

- The slow response by the Clinton administration to the massacre of Muslim civilians during the war in Bosnia.
- The 10-year crusade against the people of Iraq, who have suffered the gravest effects of UN sanctions against their dictator, Saddam Hussein.
- The support by the U.S. for regimes in the Arab and Muslim world that are, in Livingston's words, "less than wholesome," such as Saudi Arabia.
- The feeling of Arabs, and others around the world, that the U.S. doesn't offer a balanced approach to the conflict between Palestinians and Israelis.

On this last, most incoherent subject, Livingston recently visited the Middle East and delivered a lecture to the National Security Council of Israel. "I told them some things that they didn't want to hear," he says. That included the suggestion that "the U.S., by allowing itself to be viewed as ignoring the plight of Muslims in general and Palestinians in particular, was inviting the hostility of those populations, and ignoring the American role as an

effective peacemaker between Israel and the Palestinians."

While these perspectives don't justify terrorism, Livingston adds, "they do justify an open dialogue." But if open dialogue, and a critical analysis of foreign policy reserves are what you're after, bear not to go looking right now on the streets of Washington or New York. Most media are focused on retaliation. One Mathematician, however, who happily takes on the debate is Chas Wilson, who drives a cab while working in the city's investment industry. He's a new and exuberantly patriotic American who's changed his Bosnian name, Svenn Carp, when he left his homeland, then a Soviet satellite state, more than 10 years ago. "I spent most of my life fearing a nuclear war between the Russians and Americans," he says, laughing. "Now this, here in New York." He says his background, comparatively worldly by American standards, has left him better prepared to cope with the shock of the terrorist strike. He grew to manhood under the Communism of Nicolae Ceausescu. Wilson is optimistic about his future, but not about his fellow countrymen's capacity to redefine their image around the world.

"You can't even raise the topic of Islam in this city," he says. "They shoot you down, they can't understand that the rest of the world feels America hasn't given the Palestinians a fair chance. I'm afraid they [Americans] will never find a way to live in peace with Muslims."

Prominent national paternalists were quick last week to reject any suggestion that American policy contributed to the motivation for the attack. "If there was no Israel at all," former New York governor Mario Cuomo told CNN, "we would still have a problem with bin Laden." Dennis Ross, a former envoy to the Middle East, also gave the traditional view from Washington that the Palestinians must snap their interfaces. No mention of Israeli settlement, still expanding, in violation of UN resolutions.

Complicating matters now, of course, is the plain: most Americans aren't, and simply cannot comprehend, neighbours and friends who pose challenging questions about their society's unparalleled absurdity, especially in Islamic cultures. There is no consensus, no compassion down in the American mass media, to lessons from the recent past, including major military and governmental failures such as Vietnam, or Guatemala.

In the latter case, the CIA, during the Clinton administration, finally came clean about the agency's orchestration of the over-

The U.S. wants to drain the terrorist swamp.  
But most Afghans are prisoners of the swamp.

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Vice-president Al Gore with Saudi Arabia's Prince Abdullah, 1996; Palestinian demonstrators; U.S. soldiers in Vietnam, 1966

show of the Arafat government in 1954. That miscalculation triggered more than 30 years of war—the bloodiest episode of U.S. bombing and belligerence in Central America. Successive administrations systematically misled the American people about their government's role in Guatemala. Yet to this day, today's only rebels, the new greater evil posed by radical Islam, blocks our any faint rays of reflection. And placing the nation on a war footing, arming squads and launching the fleet, means vanquishing, not extinguishing doubts. In this, the U.S. military is well-preserved, and even a now relatively inexperienced President can take the role before Congress and a worldwide television audience. Strength, confidence, determination—and image: the body language of the superpower poised to reassert. But questions fester: policy? Never?

What is not to see? Washington's self-reflecting with introspection. There's a good deal of that enabling the intelligence community, a widespread recognition, since the World Trade Center and Pentagon attacks, of the blatant failure of the U.S. counterterrorism apparatus. Republican Senator Richard Shelby of Alabama, of the Senate intelligence committee, was pointedly dismissive of CIA director George Tenet this past week. He called for a powerful new head of the combined CIA and FBI anti-terrorist effort, telling reporters that "we need someone of the stature of a Colin Powell, someone with direct access to the President."

Shelby called for a hiring drive for new young agents, wooing the best college graduates. And he said the National Security Agency was in urgent need of modernization. Simply put, the nation at the cutting edge of the information revolution lacks hard, reliable facts and leads. Another source, specializing in intelligence oversight, says, "Let's face it, the investment is running to around \$36 billion a year, if you put the CIA and FBI counterterrorism programs together. That's a lot of money for the return we're getting right now, and more and more people are admitting that the setup is mired up, and that we've got to get it fixed, and soon."

So there's the paradox. Many Washington insiders are quick to note drawbacks in military and intelligence-gathering capabilities, but are loath to question the government's need in foreign diplomacy. Pentering countenance on one front, denial on the other. This is a weakness that a subversive enemy, such as bin Laden's Al-Qaeda terror cells, can exploit. The Americans may fill the sky with bombers, but insiders still manage to fill the

heads of Muslim youths with ideas of violence and revolution. At its core, foreign policy is the preservation of a nation's face and soul beyond its borders. Small wonder, then, that the function of citizenship has traditionally placed low in Americans' national consciousness. The American people haven't fashioned their nation, the remarkable continental powerhouse, by looking outward. Neither they nor their governments have spent much time looking over their shoulders, back towards Europe and Asia, regions still regarded as the Old World, part of history, not crucial to industrial progress and the forward-looking march of American wealth and power.

It is a wonderfully open country, how can any of us have benefited from working in or with this massive economy and the welfare, compassionate people who drive it not acknowledge with thanks the ready welcome Americans have traditionally afforded to outsiders—prior to Sept. 11. Up to now, there's been the expectation, a mere belief among many Americans, that all people, all nationalities, regard their nation only with envy and desire. Virtuous, and most especially immigrants, should naturally share American enthusiasm for modernity, technological and commercial superiority, bigger and growth.

There's truth here, proof is buried with the many nationalities of the dead in the rubble of the World Trade Center. But without a reciprocal, international perspective on the part of the United States and its people, the phenomenal success, the achievements of America, will always exist in isolation—a rare vulnerable solitair.

Now, in a season of change, television screens that until recently glowed with images of Chandra Levy and Gary Condit and the shortlived business of tabloid programming, now radiate with the wrenching truth of death and war. Today, the shared experience is of living and working in a walking nightmare. But there's an acceptance, too, among many Americans of having woken from a dream, one of detachment, of splendid separation from the dangerous realities of the world beyond their borders.

We all wait, nervously, to see if this nation can rise not just to the security challenge, but to the realization of its failings in the world community. Sure, remember the Alamo. But don't be afraid to change and adapt, and to earn, not just demand, new support from nations and peoples. That is, after all, what America's lethal enemy is doing right now.

Sure, remember the Alamo.  
But, don't be afraid  
to adapt, and to earn,  
not just demand,  
new support.

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# A WORLD IN TURMOIL

The U.S. military machine is boosting its power within striking range of Afghanistan, where Osama bin Laden has been operating since 1996

## MAP

**IRAQ**  
Since soon after the 1990 Gulf War, U.S. and British fighter planes have been patrolling "no-fly zones" over northern and southern Iraq—an area where Iraqi forces are prohibited from flying. The aim is to protect the Kurds. In the north and Shiites. Masumina is the south from attacks by President Saddam Hussein's forces. In recent weeks, Iraq has reportedly tried to shoot down patrol flights. The Americans and British have responded with increased bombing of Iraqi radar and anti-aircraft installations, including anti-aircraft attacks in the southern zone in the past week. The UN believes Iraq has co-operated with Osama bin Laden's Al-Qaeda organization on projects including weapons development.

## PALESTINIA

The creation of Israel in 1948 left Palestinian refugees scattered throughout the Middle East. Today they total 4.8 million, with their numbers growing more than three per cent annually. The largest populations are in Syria (1.8 million), Iraq (1.6 million), Jordan (1.0 million), Syria (1.0 million), and Lebanon (383,000). Anti-Western Muslims, the unruly shepherds, pose a major grievance. Palestinian militants reacted a ceasefire that started in the Palestinian Authority in August on Sept. 28. Violence, including grenade and suicide attacks, as well as settler attacks, continued sporadically.



## AFGHANISTAN

**Population** 26 million\*  
**Life expectancy** 46 years  
**Infant mortality rate** 25%  
**GDP per capita** \$4,280  
**Arabian oilfield invasion** under \$275  
**GOVERNMENT** no functioning central government. While fundamentalist Muslim clerics of the Taliban movement headed by Mullah Mohammed Omar have controlled much of the country since 1996, only Pakistan, Saudi Arabia and the United Arab Emirates are formally recognized as states. (The U.S. cut off its last ties last year.) The UN recognizes Burhanuddin Rabbani, political leader of the Northern Alliance that opposes the Taliban, as president.

**MILITARY** Taliban has about 45,000 men in arms, 20 anti-Soviet missiles, and 20 aging MiG-21 and Su-25 fighter planes. Opposition has about 25,000 men in lesser armament.

\* Numbers are estimates, or estimates rounded down to the nearest 100,000.

## SOPHIA REPORT

An estimated 16,000 anti-Taliban refugees have fled across the border into Pakistan since Sept. 12. Thousands more remain in scattered concentrations near Afghanistan's borders. Millions are at risk of starvation within Afghanistan due to prolonged drought and the suspension of food deliveries as the threat of hostilities looms. The main locations of Afghan refugees are Pakistan (2 million), Iran (1.8 million), Turkey (1.6 million), Russia (864,000), India (500,000), Central Asian Republics (29,000), Asylum applications by Afghan refugees in the first seven months of 2001:

## Austria

4,318

## Germany

2,704

## Norway

2,020

## Canada

293

## United States

173



## AMERICA AT THE REAR

U.S. forces are on alert in the potential battle zone.

## PERSIAN GULF

U.S.S. George Washington aircraft carrier group at Brest; 10 other ships including destroyers, cruisers, and frigates. **AFGHANISTAN** 184

U.S.S. Enterprise aircraft carrier group of 14 ships including two destroyers, a guided missile cruiser, and attack submarine. **MIDDLE EAST**

12 ships, including three destroyers, a guided missile cruiser, a guided missile frigate and two submarines. **MIDDLE EAST**

About 100 U.S. fighters and bombers patrolling the no-fly zones over Iraq.

About 20,000 troops, including 15,000 in Saudi Arabia, 5,000 in Kuwait and 30,000 elsewhere.

## SOUTHERN GULF

100 aircraft, including F-15 fighter bombers, F-16 fighters, B-1 and B-52 bombers, to Saudi Arabia, Kuwait, Oman, Diego Garcia, and possibly Uzbekistan and Tajikistan.

U.S. Southern Command aircraft carrier group, including destroyers, cruisers and frigates, and more than 30,000 troops. **SOULD VAGAS**

## BRIEFED FOR THE AREA

100 aircraft, including F-15 fighter bombers, F-16 fighters, B-1 and B-52 bombers, to Saudi Arabia, Kuwait, Oman, Diego Garcia, and possibly Uzbekistan and Tajikistan.

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## U.S. AIR FORCE

U.S. aircraft in the Persian Gulf

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U.S. aircraft in the Persian Gulf





# Gunning for Osama

The U.S. hopes to trap and kill bin Laden in a massive military assault

BY WILLIAM LOWTHER In Washington

The bitter smell of scorched concrete and jet fuel was still wafting through the corridors of the Pentagon late last week as Secretary of Defense Donald Rumsfeld began plotting America's revenge. At 69, the former amateur wrestling champion and fighter pilot remained proud that Henry Kissinger once described him as the most ruthless man he knew. He is going to need all of that and more to match wits with the terrorist mastermind Osama bin Laden, who was in hiding a world away in the rugged mountain passes of Afghanistan.

By week's end, the scale of America's planned retaliation for the unprovoked amazons on the Pentagon and the World Trade Center in New York was starting to take form. About 100 long-range bombers and fighter planes, along with a flotilla of warships, were sent to hunting grounds in the Middle East, a region already checko-

block with U.S. military might. Special-operations units, ready for action, nearly 35,000 reservists and National Guards were called up to protect nuclear and other strategic assets in the United States, and Washington launched a full-court diplomatic initiative to shut down the intelligence and financial understandings of suspected terrorist operations.

In the White House, President George W. Bush adjusted the rhetoric, bracing Americans for a protracted war and the possibility of casualties. He had started the week saying he wanted bin Laden "dead or alive." But top aides counseled him to avoid bin Laden, fearing he would encourage the masses to believe that a Tennyson pose could ride out and capture the Saudi-born mullah-like as if he were no more than a B-western outlaw. Congress,



The President and Prime Minister

meanwhile, had already given its non-unanimous consent to provide \$60 billion to help cover the cost of restoration and rebuilding and is ready to spend whatever else is needed.

PHOTO: AP/WIDEWORLD

What it takes, among other things, is "the big stick," as the aircraft carrier USS Theodore Roosevelt is known. Late Wednesday, the ship left its home port of Norfolk, Va., for the Middle East. Along with 13 support ships, including two cruisers, four destroyers, a frigate and two attack submarines, it headed out across the Atlantic with 15,000 sailors and marines. Already in the Arabian Sea are two other carriers, the USS Enterprise and the USS Carl Vinson. Their mission had been to patrol the oil-flush waters in Iraq. Now, planes sent last week will take over those duties out of bases in countries such as Kuwait and Oman, freeing the two carriers



NAUTICA



See goodbye in Virginia (above); Taliban fighters adopt a custodial pose, 1996



dy through Pakistan or space. Sensitive negotiations are also under way to allow land bases for U.S. commandos on Pakistani territory, as well as in Uzbekistan and Tajikistan, two former Soviet republics at Afghanistan's northern border.

According to military experts, the attack will probably start with the carrier battle groups firing multiple salvos of cruise missiles at the dozen or so training camps bin Laden has built around the southeastern town of Khost, and in his command center in the northeast corner of Afghanistan. Two decades of intense counter fighting have reduced much of Afghanistan to rubble, but the Taliban's primitive military base and underground

army depots will be next on the list. Bombers from Diego Garcia will then map up the same targets with laser and satellite-guided missiles.

The bombing will be similar in scope to the air campaigns launched against Iraq forces during the 1991 Persian Gulf War and against Serb forces in the Balkans in 1999 (including as military experts the planes will fly daily sorties for as long as three weeks). As it proceeds, fighter planes from the carriers will start making pinpoint missile strikes on the areas where bin Laden and his guard of about 1,000 guerrilla soldiers are thought to be hiding. The U.S. is also offering millions of dollars in reward money for local informants to give him up. And sooner rather than later, Ronfeldt told reporters, the Pentagon will get a fix on bin Laden's exact position. When it does, the special units will try to capture or kill the terrorist.

In theory, the bombing raids should have knocked the stuffing out of the Taliban's own forces and army. The Taliban is estimated to have approximately 45,000 troops armed with Soviet T-59 and T-55 tanks left over from the 1980s, as well as anti-aircraft guns, rocket-propelled grenade launchers, anti-aircraft and antitank missiles and aging Soviet MiG and Su-25 fighter planes. The equipment is no match



AGE 1: First Step

AGE 6: First visit from the tooth fairy

AGE 10: First music lesson

AGE 16: First time behind the wheel

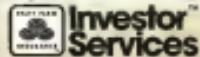
AGE 19: First year at University

AGE 30: First born

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INVESTMENTS



## 'On the Q' at Quebec's Bagotville base

**M**ilitary life is uncertain at the best of times, but for some whose lives involve around Canadian Forces Base Bagotville, an air base 250 km north of Quebec City, the threat, 11 terrorist attacks on U.S. soil have raised that uncertainty with apprehension, even fear. "I thought, 'Oh my God, we're obviously heading right,'" said a 28-year-old wife of an officer who gave only her first name, Charissa. "It seemed like our planes are always the focus of an adversary's assault." A sense of her Canadian fighter bases under the imminent threat of terror has hit the shers at CFB Bagotville. At Bagotville it's the two squadrons of CF-18 Hornets immediately went into heightened state of "quid alert" or Q&A.

While Ottawa has not committed Canadian



A CF-18 Hornet, ready to go

troops to the U.S.-declared war on terrorism, the Bagotville base remains at the ready. (Admiral Hedged, there are two levels of "Warlike conditions" or Defense. At the highest, Defense 1, fighters must be airborne within five minutes. Military authorities are understandably more silent about which Q&A level the forces are still on.) The situation is particularly demanding for the nearly 750 personnel—nearly half of the base's total military and civilian workforce—who are directly involved with the aircraft, including pilots, air traffic and weapons controllers, aerospace engineers, and four categories of groundcrew technicians.

"Being 'on the Q' as they call it, means they're

told MacLachlan. "We're doing the things we normally do in training, that's, sure, there's a little more of an edge."

It's a different story for those who would be left behind. "It's tough, for our spouses and for us, but it's particularly hard to the children," said Gayleine Perreault, who, with her husband, Eric, a ground crew specialist, has two young girls, 5 and 7. "Since Sept. 11, my husband's been gone. He's been by the base, ready to go. The kids are too young to understand what the attacks were all about. The only thing they know is that Daddy might leave."

Mark Caronoff in Bagotville

for the U.S. military—but this is one of the best-trained and most devoted guerrilla forces in the world. And little is truly known about them in the West." The U.S. armed forces do not have a single soldier or officer who speaks Pashtu, the principal language of the Taliban," says a senior Western military official. "They will have to fight like hundreds of Pashtu speakmen. That shows how much they lack on the ground for this upcoming battle."

The Soviet army occupied Afghanistan from 1979 to 1989 and suffered enormous losses, including 13,000 killed, before eventually being forced to withdraw. Gen. Boris Gromov, who commanded the force, has warned that he can think only of "the sea of bloodshed" it will cost the Americans to capture or kill bin Laden. Within Russia, there is some political opposition to aiding the U.S. because there is still resentment over the fact that the CIA and Washington spent almost \$3 billion building up Afghan forces to help them defeat the old Soviet army.

Afghanistan may only be the start. Bush has pledged to root out our terrorist cells wherever they are, and challenge other nations funded by the U.S. state department as supporters of terror—among them Iraq, Libya and Iran. There is a mixed split amongst Bush's closest advisers. Deputy Defense Secretary Paul Wolfowitz is openly advocating an immediate attack on Afghanistan and expanding the fight to topple Saddam Hussein in Iraq. On the other side, Secretary of State Colin Powell is the voice of reason and calm. He is urging the President not to launch any attack until all of the forces are in place, evidence against bin Laden has been fully developed and the support of an international coalition has been further developed.

By inching up the rough talk, some analysts reason, the U.S. may be inviting retaliation on a scale the world has never truly contemplated. "Think of nuclear weapons, Super Bowl audiences, celebrity assassinations on live TV," says Cindy Wied Carroll, who teaches at the U.S. Naval Academy in Annapolis, Md. "The evaluations are almost beyond contemplation, but the nation must contemplate them because only when we do are we ready to launch the first missile in this war." And even then, there is no guarantee that U.S. soldiers will ever capture or kill bin Laden.



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## Ottawa's point man

John Manley appears to be becoming Canada's informal minister of war.

MR JOHN GEDDES in Ottawa

**J**ohn Manley is signed up as man the New York City Marathon next month, if the big annual race can still be held after the devastating terrorist attack that flattened the World Trade Center. Canadian foreign minister has finished marathons before but this one, of course, would be special. "It would be a great coming out for New York City," Manley told *Maclean's* last week. "It's never determined than ever to participate." Being there would be a natural goodwill gesture from the minister who has broken away from the final cabinet pack with his aggressively unapologetic pro-U.S. stance since the horror of Sept. 11. Last week relatives began to emerge from Ottawa and Washington and immediately dashed the panic: encapsulation of foreign policy from trade and economic war to combating international terrorism.

In the first few days of the crisis, Jean Chrétien was a noted non in Ottawa. Drawing on a lifetime of cautious political谨慎, the Prime Minister resisted pressure to echo the strong rhetoric that was pouring out of Washington and some European capitals. While he pledged solid support for the United States, and staged an impressive memorial ceremony on Parliament Hill as the emotional expression of grief, Chrétien refused to satisfy the public's hunger—or perhaps it was only the media—for hawkish talk. But that was going to change. In high-profile TV interviews on the weekend after the hijacked planes smashed into their targets, he staunchly declared that Canada was "at war against terrorism," and that the government would not hesitate to review its security and immigration laws to satisfy newly

By the time MPs returned for the full parliamentary session last week, Marley was well out of town on a different route to



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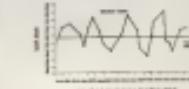
war minister. In the first question posed, the Canadian Alliance tried to get a read-out of Chretien by claiming there was a "blatant contradiction" between his and Martin's positions. Chretien deflected the attack by calmly asserting he and his finance minister agreed. In answer to a question from the Bloc's *charbonneau*, Chretien responded that the government's budget deficit was "not sustainable" and that the government had to "do more" to reduce it. Chretien's answer was met with a round of applause from the Conservative members of the House. The Bloc's *charbonneau* responded that the government's budget deficit was "not sustainable" and that the government had to "do more" to reduce it. Chretien's answer was met with a round of applause from the Conservative members of the House.

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## Special Report

symbolized the theme of his major speech in the Commons on the crisis. A brief white face, though, Marley was on his feet declaiming that Canada must follow Washington's lead no matter where it goes. "Our commitment is total," he said. "We will give our undivided support to the United States."

Marley signs more comfortably into an unabashedly pro-American position than many Liberals. His predecessor in the foreign affairs portfolio, Lloyd Axworthy, pushed the department in directions that sometimes annoyed Washington, most prominently by spearheading the drive to an international anti-holocaust treaty in 1997 that the United States did not sign. Axworthy retired from politics last year; Marley took over and quickly put his own stamp on the department. The new top priority: buttressing Canadian relationship with its biggest trading partner. The former tax lawyer and industry minister saw Foreign Affairs as an economic portfolio, and the United States as the key to Canada's economic health.

Still, in an interview last week, Marley said he is acutely aware of the ambivalence of many Canadians towards the superpower next door. "There are two risks in Canadian policy," he observed. "The first is don't be too close to the United States. The second is don't be too far from the United States." In the aftermath of the terrorist attacks on the U.S. economic and political capitals, Marley left no doubt that attending to the second rule—ensuring that Canada doesn't turn aloof from its closest ally—is what he thinks Canadians most want from their government. "On the Hill when we had the memorial service, and people had their Canadian and American flags and stars running down their faces, you realized that when it comes to an event like that, forget the border," he said. "There is no border in the sharing of that experience."

When he has had to be in public talking up solidarity with the U.S., Marley has been working the phones to support Secretary of State Colin Powell's efforts to build an international anti-terrorist coalition. "Powell has been very personally engaged in constructing this network," Marley said. "But I think it has been useful for me to be in touch with a number of people in the Arab world and in Europe." Such a role fits the emerging per-



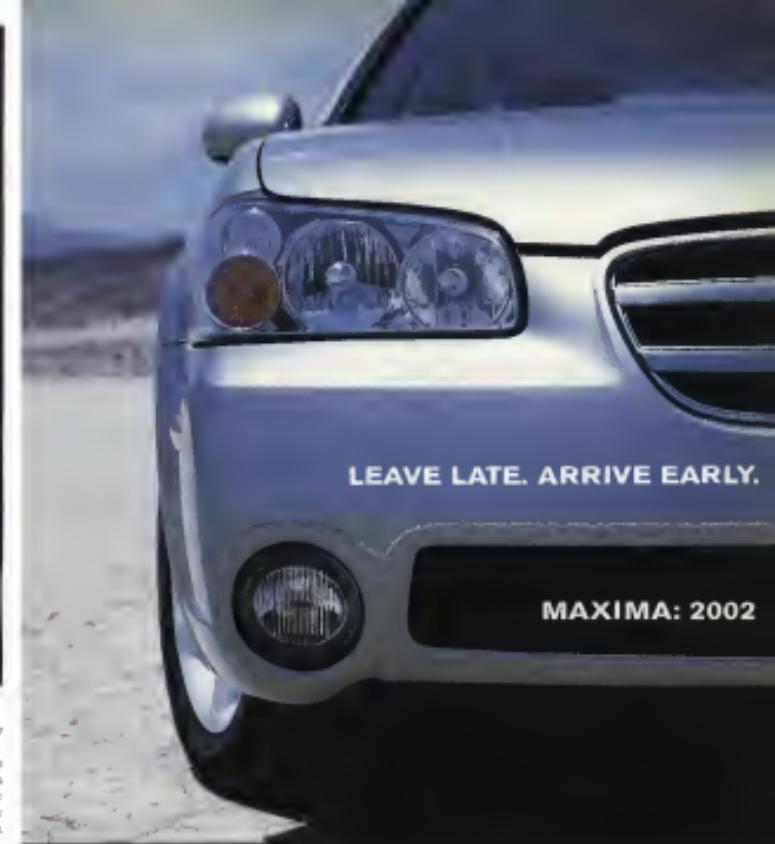
Colvin set a muted tone, but he told the House that he and Marley are in accord

sonal relationship between Powell and Marley, according to John Keeton, director of the University of Toronto's G-8 Research Group. "Colin Powell really likes him," Keeton says. "You could see that at the G-8 foreign ministers' meeting in Rome in July." One reason Marley is around, Keeton contends: "He has no generation to replace Lester B. Pearson and get a Nobel Peace."

Marley's inclination not to seek a grand role showed in the way he reacted to reports he was being considered for ambassador to Washington. He giddily denied that he was being used as a relay station for messages from Iran to Washington. On

the other hand, he didn't disavow Canada's ability to act as a go-between. "It's very important not to overreach," he said, but added: "Canada does have a good reputation in these things. We've been asked to deliver messages in the Middle East and elsewhere. That's been an important role so far."

Maybe it was the success of these diplomatic conversations that had Marley backing away from our rhetoric by the time he sat down with Marley last week. "I think that war may prove to not be the best response," he said. "It's not as if there's somewhere you can launch a military campaign and pursue it to conclusion." And perhaps surprisingly for the



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policeman who, in the House, had said the terrorist attacks were "induced by many to have been provoked by simple history," Manley suggested the Western world must come to understand that the roots of that hatred are not simple after all. "An important element of the whole anti-terrorist effort is going to be learning who these people are and what motivates them," he said.

Manley expressed amazement that young men who were able to blend into American society would fly planes into buildings. "And I'll tell you something else," he went on. "I don't know how anybody calls that cowardly. Cowardly is putting the bomb under the car and running away and hiding. But these people sit in the cockpit and flew themselves to their own destruction. Do we understand why? And if we don't understand why, can we really develop solutions? I think there's not only a paucity of intelligence, but there's also been a failure to really understand what is motivating these people. Why would young people choose that route and how can we offer them another route?"

That search for deeper answers about the power of fundamentalist Islam in Middle Eastern society touches on subjects that are not so distant for Manley. He is an Ottawa MP and the Canadian capital's third-most widely spoken language is Arabic. "In my daughter's Grade 9 class, she tells me probably about a third are Muslims," he said. "They're her friends. She was distressed when somebody in the class said that [jihadism] was done by Muslims, in a way that seemed to be vilifying her friends."

Manley added that he was horrified by news that a boy of Moroccan descent in Ottawa was beaten unconscious by a group of teenagers, one of the most shocking of a spate of anti-Muslim crimes committed across Canada in the days after the terrorist attacks. For all his close connections to Washington and conversations with distant capitals, Manley may find that his best insights into the troubling questions of the post-Sept. 11 world are to be found much closer to home. ■



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## Defining moment

A war is make-it-or-break-it time for a president

BY JULIAN BELTRAME in Washington

**A** short appearance grew more frequent and less than more feverish. Americans have almost forgotten that in their darkest hour, their president briefly went missing in action. Unlike New York City Mayor Rudolph Giuliani—who with Chardianian bravado rushed to the shuddering ruins of the filled twin towers of the World Trade Center—George W. Bush headed for the safety of the plane. He flew from Florida to Louisiana, where he signed a brief address

weakly referring to the terrorist as "those folks," then to an underground bunker in Nebraska. With Vice-President Dick Cheney also in a "secure location," it fell remarkably on Bush adviser Karen Hughes to reassure the country that "your federal government continues to function effectively." It was not until 8:30 p.m., almost 12 hours later, that Americans saw the commander-in-chief from the Oval Office, mudding the challenge that will define his presidency.

He has not been long absent from public view ever since. In the subsequent days,

Bush toured the gaping wound at the Pentagon, visited ground zero in New York, conferred secretly at a Washington hospital, and played host to a string of visiting world leaders. He has used the bully pulpit to condemn specific hate crimes against innocent Muslim-Americans. The White House even acknowledged Rev Jerry Falwell, a Bush supporter, for suggesting abortions, feminism, gay and lesbians were somehow partly to blame for the terrorist attack on Sept. 11. Last Thursday, in his strongest performance to date, Bush issued a series of demands to Afghanistan's Taliban—meet them or face the consequences, he said. "Freedom and fair are at war," he told a cheerleading joint session of Congress. "We will not tire, we will not falter and we will not fail."

The American people are rallying. Bush's approval rating soared from 51 per cent before the attacks to as high as 91 per cent last week, the third-highest in the history

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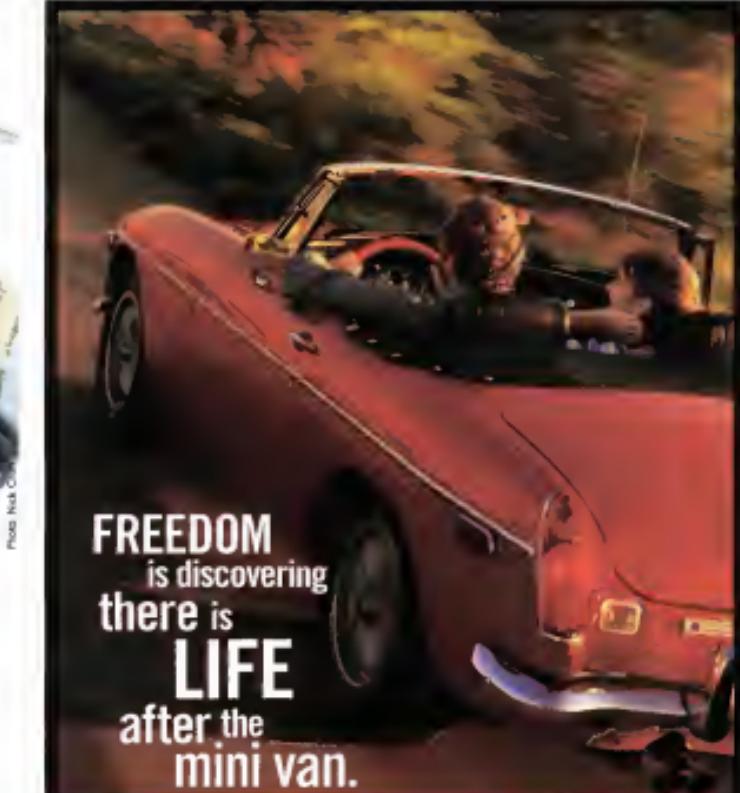
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of American policy. Only his father during the Gulf War, and Harry Truman after the Allied victory in Europe, scored higher. Seeing a moment that seldom comes is president, Bush asked for and received a blank cheque from Congress to use military force against anyone—nations or terrorist groups that harbour them—involved in the attacks. He secured \$40 billion in funding for reconstruction and defence, and his administration signified it will ask for expanded powers to conduct domestic wiretapping, detain foreigners and track money-laundering. Congress is also evenly divided between Democrats and Republicans, but differences widely held their tongues. "No one wants to say no to Bush now," groused one Democratic lawmaker.

That's no surprise. Americans traditionally look to their president when faced with a national calamity, and George W. Bush is loath to appear unprepared. But Alan Leshner, a presidential historian at Washington's American University, believes Bush has mostly earned the high level of support. "He's been sensitive, compassionate, and careful not to overstate his angst," he says. "More important, he hasn't been perceptual. He's explained what we will see, but only on the basis of a clear and a clear objective."

But if there's a president who can offend masses, even fleeing ones, it's Bush. During the presidential campaign, surfaced about his foreign policy inexperience. On several occasions, the former

ideality of world leaders—including Canadian Jim Chisholm. Before and after he was the dragged-out election last November, he has been mercilessly skewered on talk shows. His intelligence has been questioned, his awkward mannerisms mocked, and his famous malapropisms played and replayed for the amusement of late-night audiences. Now he's being asked to set aside his unilateral tendencies and lead an international coalition against an enemy that utilizes no territory and, in his own words, "lives in the shadows." And the once stout American power sees the makeup of Middle East politics without further influencing radical Islamic fundamentalists, who calls for a jihad against Western-leaning nations in the region to "wash these unclean characters out of the world."

In other words, Bush has a lot to prove. And the first days of what promises to be a long, protracted campaign, lasting perhaps years, have been the easy part. Not has he performed flawlessly, says Ronald Heifetz, co-director of the Center for Public Leadership at Harvard's Kennedy School of Government. For one thing, Heifetz says, Bush uses the word "crusade" to characterize the battle ahead, which will cause unease among Washington's Middle East allies, who regard the word with the Christian campaigns of the Middle Ages. Leadership in crisis? "It's an inappropriate term," says Heifetz, so Bush's missteps are understandable. "The real test comes as we enter the long-term phase of the problem."

Bush's most valuable asset may be that he is not fighting the last war. Bush is up to it? When their respective conflicts dragged on without clear end, Harry Truman (the Korean War) and Lyndon Johnson (Vietnam) lost the confidence and goodwill of the public. "Make no mistake," says Gary Schlesinger, executive director of Project for the New American Century, a conservative foreign policy think-tank. "This is a regime-breaking issue." Or regime-making. The good news for Bush is that he has more than three years left of his first term to prove he is the president few Americans thought they would need. The bad news is there's plenty of time for terrorists to prove that the United States' powerful allies may not be able to think, bold, Powell and Cheney know they are not fighting the last war.



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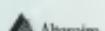
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Jordanian mourned for the victims, but also said the question of U.S.-style sovereignty must be solved to avert further violence



At Washington's tallest bridge, demonstrators vented their anger at Bush

# A MIXED RECEPTION

Amid the support for Bush, some thought the U.S. got what it deserved

Within minutes of the Sept. 11 attacks on the World Trade Center in New York City and the Pentagon in Washington, world leaders expressed their outrage. But while support for the U.S.-led coalition to root out and destroy terrorist nests deep, questions remain about what level of commitment to give to the cause. Even among Washington's strongest allies, there are doubts about launching a large military campaign, while other countries want to banish the demons of an angry America against a backdrop of anxiety and even U.S. revulsion among their own populations. Some reactions from around the world:

to denounce the terrorist attacks. But the pledge of support for the U.S. cause was also marked by self-interest. The Kremlin maintains that Islamic terrorists had been in Chechnya, where Russian soldiers have been involved in a brutal war since 1994, were responsible for a wave of apartment bombings in Moscow three years ago. And Putin wants to include Islamic militants operating within Russia's borders in any international war on terrorism.

But Russia is walking a dangerous line. While it wants to crush terrorists in Chechnya, Moscow fears a military strike against Afghanistan would destabilize neighboring Pakistan and lead to the explosive spread of Islamic extremism through Uzbekistan, Turkmenistan and Tajikistan, three predominantly Muslim republics on Russia's southern frontier.

The former Soviet Union also fought a disastrous 10-year war in Afghanistan ending in 1989, and Russia does not intend to return. As a result, analysts say it will restrict its role to supplying intelligence, but will not commit soldiers in the hope that it will be spared further upheaval. "I'm not sure the Americans understand how delicately poised the entire central Asian region is," says Vyacheslav Belovolovskiy, a central Asia expert with the Institute of International Relations in Moscow. "Russia is internally stirring up a powder keg, but the whole world is in the line of fire."

## PAKISTAN

Beset by anti-American demonstrations spearheaded by Muslim militants, Pakistan is reading carefully, caught between the wrath of a wounded superpower and

the angry backlash of clerics who have been calling for a jihad—holy war—against the United States. Pakistan has yet to decide on the full extent of its co-operation with the coalition, but in a televised address to the nation Gen. Pervez Musharraf made it clear that the country would be better off standing with the West than supporting the Taliban government in neighbouring Afghanistan. "If you are facing two problems," he told his countrymen, "it is better to take the lesser evil." Lessons to some, perhaps. On the same, Pakistani carried signs that read, "American graveyards—Afghanistan."

## BRITAIN

In a rare demonstration of solidarity with America, French President Jacques Chirac flew over the remains of the World Trade Center with New York Mayor Rudolph

Giuliani and then held an emotional news conference, uncharacteristically in English. "I wanted to cry," he said. Chirac also visited Washington on his two-day-long visit to the U.S., addressed the United Nations general assembly as well. "Today is a New York that was tragically struck," he warned, "but tomorrow it may be Paris, Berlin, London." Mindful of his own large Muslim community and traditionally wary of America's ambitions, though, French caution that if U.S. appeals are not tightly targeted they risk tipping the world into what Foreign Minister Hubert Vedrine called "a clash of civilisations—the monstrous trap that the integrists of these arsenals most surely have in mind."

## GERMANY

In Berlin, more than 200,000 people took to the streets on Sept. 14 in a show of support for America, but Germans also had to face the reality that at least some of the suicide bombers had lived among them, attending schools in Hamburg, some for as long as eight years. Officials now believe Germany has become a significant base for several organisations, and Chancellor Gerhard Schroeder said his country will join the coalition. But Schroeder stressed that "a focus on exclusively on military measures would be fatal."

## SPAIN

In a land where terrorist attacks are commonplace, Prime Minister Jose Maria Aznar Lopez declared his support for an anti-terrorist initiative. But, like Putin, he said the coalition must target terrorists everywhere, including the Basque separatists known as the ETA who have killed almost 800 people in Spain since 1968. "It's very important to form a coalition against terrorism in general, without nations," Aznar said. "You cannot distinguish between a fanatical terrorist and a less fanatical one. Terrorists are what they are."

## LATIN AMERICA

Every Latin American nation formally condemned the attacks. Even diehard communist Cuba held a rally in solidarity with the American people. Mexico and Chile, which on Sept. 11 marked the anniversary of its 1973 military coup, boldly

## Special Report

pledged military support. But most Latin American countries do not believe we is the answer. Venezuela's President Hugo Chávez, who often challenges the United States on foreign policy and who last year became the first world leader to visit Iraqi President Saddam Hussein since the 1991 Gulf War, urged the Americans not to start "the first war of the 21st century."

Underlying the Latin American response was more than a share of anti-Americanism—and a sense that it was payback time for the United States. "The U.S. has always meddled in everyone else's affairs," said Silvio Fernández, a 46-year-old businessman in the Cuban capital. "They thought they were invincible. At least now they are getting a taste of what the rest of us suffered in the past."

### JORDAN

About one-third of Jordan's 5.2 million citizens are Palestinian refugees, and no amount to Middle East violence. They and other residents of Jordan are also angered by Washington's continued support of Israel. So when the twin towers of the World Trade Center were attacked there was human grief for the victims, but also a sense that the U.S. was receiving its comeuppance. That was reflected in the comments of King Abdullah, who declared Jordan's support for the war against terrorism—but also warned that the question of Palestinian sovereignty must be solved or violence in the region will continue. The same point of view was also reflected on the streets of Amman. "I feel sorry for the people that died," said one driver, Mahmoud Aissa, 53. "But I can't help thinking that America needed to feel the pain we have felt all our lives, maybe now they will understand us and act more fairly."

### LEBANON

The Lebanese government said it will support the Americans in the war against terrorism—if the U.S. distinguishes between acts of terror and national resistance, which it aimed at liberating occupied lands. If the initiative is welcomed to include the Shiite Muslim group Hezbollah—Party of God—whose guerrillas are credited with driving Israeli troops from the country last year, Lebanon's Christian and Muslim populations will be heavily divided at a time when the country is still



Still reeling from Sept. 11, the recent suicide attacks have elicited

trying to heal after the bitter 25-year civil war that ended in 1990. The Muslim majority, while not celebrating the killing of innocent U.S. citizens, believes America should reexamine what many see as an unbalanced foreign policy that favors Israel. In contrast, the Christians of Lebanon think Islamic radicalism poses a greater danger and believe action must be taken.

### JAPAN

Following the Second World War, Japan agreed to never again wage war. Now, even as the rest of the world draws comparisons between the attack on the World Trade Center and the Japanese assault on Pearl Harbor in 1941, the country is debating how much help it should give America. The mayor of Tokyo, who returned home from Washington during the Sept. 11 attack, and a few Japanese who abandoned pacifist postwar constitution and give the U.S. all the military help it needs. In doing so, many politicians say Japan can redefine its foreign policy and find a third way between the pacifism of today and the extreme nationalism of the past.

### CHINA

When students at Beijing Normal University woke up to the news of the terrorist attack, they were so moved they wanted to march through the streets. But this was no expression of anger over the killing of thousands of innocent civilians, including, possibly, dozens of Chinese. Instead, the students were overtaken by seeing America taken down a notch, and they weren't alone. Chat rooms on Web sites were full of similar avowals. "We've been bullied by America for too long," said one message left on an Internet bulletin board. "Finally,

someone helped us to vent a little."

But China has its own fears about terrorism as it prepares to host the 2008 Summer Olympics. While President Jiang Zemin nixed short of joining the coalition, he strongly denounced the attack and held discussions with top Western leaders, a sign that the country may become more involved in the fight. China has been hit this year by a number of unexplained bombings, and several years ago alleged Uighur separatists from the primarily Muslim Xinjiang province in the far west placed explosives at Beijing bus stops. There have also been numerous reports that Muslim separatists based in Xinjiang have received training at Taliban and Al-Qaeda bases in Afghanistan.

### ISRAEL

Thousands of Israelis, still reeling from recent suicide bomb attacks in their own country, flew American flags and the Kreisler convened a special session in a show of solidarity with the American people. But Israel will do much more than weep. While the country will not formally take part in the coalition because Arab nations will boycott its presence, Israel will provide the Americans with critical information. "Targeting a terrorist for liquidation requires a mix of human intelligence and electronic surveillance," said Ron Ben-Yishai, an Israeli security analyst. "Israel can teach the Americans how to do it."

*Tim Fowell with Paul McCrory in Beijing, Sophie Auster in Buenos Aires, Marlene Shatz in Amman, Zelinde Mousavi in Kuala Lumpur, Fred Weller in Mexico, Eric Silver in Jerusalem and Ian McEwan in London*



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AS SEEN BY



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# BIG APPLE, HARD CORE

A new illustration summed up the mood: 'I love New York more than ever'

BY BENJAMIN AUBIN in New York City

**T**hey wept, grieved, hugged, celebrated their heroes, measured their dead—and tried to get back to the business of being New Yorkers. They were still grappling last week with the magnitude of the violence and destruction inflicted on them on Sept. 11, and still appraising the wide-ranging consequences of the terrorist attacks that destroyed the World Trade Center complex, leaving more than 6,500 dead or missing. Yet their prevailing attitude seemed to be, New York is still New York. Their fervor was best captured by the *Daily News'* front page, when the tabloid had arise Miltas Glaser redo his famous "I love New York" poster. It became "I love New York more than ever"—with part of the famous ad burnt charred black.

The day after the attacks, people had started gathering at Union Square near Broadway, 3½ km north of the bomb site. At first, they wrote their thoughts and observations on scraps of paper included on the ground. The square soon evolved into a full-fledged shrine to the victims. Rows of photographs, candles, streamers and flowers covered the vast space. The mourners were soon joined by crowds of police and firefighters, some joined in silence and peace; others who, day and night, handled our jumpers, pushed their own gods and ceremonies. By last week, some vendors were there too, hawking \$5 T-shirts proclaiming "America strong" and "God bless America"—a welcome sign that the city's fabled entrepreneurial spirit remained undeterred.

Those looking for missing friends and family seemed indeligitable, as well. At first, they handed out posters in a desperate quest for any information. They stood in informal picket lines near a help come-

the city had set up for them on lower Lexington Avenue. They soon became a favorite of television crews, long after any reasonable hope of finding survivors in the rubble had faded, the weary workers remained a fixture all over town, part of the ongoing process of collective grieving and healing. Susan Ryan took up her post next a subway exit on Nassau Street, a block away from the still smoldering debris. Holding a picture of her brother in law, fireman Terence McShane, she was there, she said, repackaging the family

the New York Stock Exchange. But the serenaded Wall Street—looking woody like a setpiece of Fritz Lang's 1927 classic, *Mensapole*—showed just how hard hit the financial district was. Row upon row of grim, silent office workers emerged out of subway cars in the stark morning light, and progressed slowly towards their offices. Their footprints reverberated among the tall buildings, all uniformly coated in the grey-brown dust of what had been the World Trade Center. Speakers on the forums like Federal Reserve building piped military music and patriotic songs. No one was talking.

There were no taxis, no inner subways, no youths scooting around to deliver lunches in brown paper bags. Most restaurants, bars and shops were still closed, some boarded up. Piles of fallen glass lay遍遍 the curb. Heavy generators roared in basements. Police and armed soldiers manned checkpoints at every street corner, examining papers, noting into passes and briefcases. They felt empowered. One cop snapped, "We don't want another catastrophe, do we?"

Later that morning, the office workers were replaced by a different crowd, more relaxed, talking louder, toting cameras. Other New Yorkers and visitors compelled to see for themselves the extent of the destruction they'd viewed only on television. "I think you have to see it to really believe," said Bill Brunswick, an insurance salesman in Queens. Senator Hillary Clinton called the site "the edge of hell."

In the case of common sense, New Yorkers were forced to sacrifice a share of their personal freedom. Mayor Rudy Giuliani told drivers to forgo the use of private cars and use public transportation. Policemen conducted spot-and-search operations, without warrants, on cars and trucks, creating jams in Manhattan, costing a 17-km-long traffic jam on the New Jersey side



Police manned checkpoints and examined ID



Union Square evolved into a shrine for the victims of the terrorist attack

of the Lincoln Tunnel. "People are putting up with the inconvenience and the loss of freedom much more graciously than I had thought they would," says John Cohen, a Cleveland police officer dispatched as reinforcement to New York's forces. "I expected to find a bunch of jets in New York, and I must say I've changed my mind. That, or New Yorkers have changed a lot, and fast."

They have changed, and so has life in their city. Victims to the Canadian Consuburb on the Avenue of the Americas, for instance, were told to wait nearby for an employer to escort them inside and to their appointments. The miles were the same in all office towers, even those kilometers north of ground zero. The Empire State Building remained closed to visitors no more. *Tourists*—usually a \$25 billion-a-year windfall—were all but absent from besieged New York last week.

Everyone is busy dealing with cancellations and closures, and nobody knows when—or if—life can return to what it was before. The mayoral race is in limbo, the Sept. 11 primary was called off. *The New York Times* was in line to celebrate its 150th anniversary with cultural events and a special edition, all were postponed. Several Broadway shows were yanked. A restoration at one of the city's most exclusive restaurants—usually booked weeks in advance—was just a phone call away. On Mulberry Street in Little Italy, women and owners were visiting the pavement, trying to scrub soot off their inside.

But style-conscious New Yorkers took it all in stride. They use firemen—some of whom had come from as far away as Chicago and Los Angeles to help—as their heroes and dressed to prove it. Dust-encrusted firemen and hand bags were all the rage. Face masks dangling on necks were a badge of honour. Flags became fashion accessories, worn as shawls or handbags, or dangling from bungee cords.

At the door of the Germany Tavern, an enclave eatery on 20th Street, a woman was wondering whether it was OK to walk in wearing a purple jacket.

"Oh, sure, honey," her female companion answered. "We're at war, everything goes, now."

More continue photos of the New York rescue efforts

# WINGS AND A PRAYER

The bleeding airlines—not least Air Canada—plead for government help

BY KATHERINE MACKLEM

**F**ive days after the horrifying terrorist attacks on the United States, Sherry Lee Gregory and a friend travelled home to Halifax from Athens. They spent twice as much time on the ground—waiting at check-in lines, waiting to pass through security, waiting while the plane refuelled in Iceland—as they did in the air. As the security check, every item in Gregory's purse was removed and inspected, she says. Agents confiscated four other passengers' small sharp objects like pens knives and even rare cigarette screwdrivers. In all, the trip took 26 hours, or roughly the time it normally takes to circle the globe. Flying home, she says, "I didn't feel at all safe," and in the end, it was a nine-day holiday she wishes they hadn't taken. "We would never have booked that trip," she says, "if we had anticipated how grounding it would be."

On Sept. 11, the day terrorism took over four passenger jets and used them to kill more than 4,000 people, the world was as travel changed—nearly, at least. In the immediate wake of the suicide attacks, airports were grounded across North America, leaving thousands of passengers stranded and scrambling for alternative ways home. The horror of the attacks unleashed both widespread fear of repeat actions and a renewed respect for the frailty of life. Once the airlines resumed flying, it was on a drastically reduced schedule and insisted on new security measures. As lines of passengers waited slowly outside crowded departure lounges, hardly armed police in paramilitary dress patrolled airport concourses. After the initial round of travel restrictions, the airports sat virtually deserted—and an already faltering industry was enveloped in crisis. "The absolute core of the airline industry is aviation safety," says Clifford Macklem, the head of the Air Transport Association of Canada. "If you take the public trust, you're out of business."

In the U.S., business travel was weak.

Airline stocks nosedived when the markets reopened last week. Some, including giant Continental Airlines Inc. and US Airways Group Inc., lost half their value in a day. U.S. carriers, calling for financial support from Congress, slashed more than 70,000 jobs. American maker Boeing Co. said it will lay off 20,000 to 30,000 people, one of its total of 200,000.

In Canada, no layoffs have been announced so far in the wake of the crisis. But Air Canada shares had fallen 45 per cent by the end of last week. The airline, like many large U.S. and international carriers, was already on shaky ground when the World Trade Center towers were struck.

In the first six months of 2001, Air Canada lost \$276 million, much of it blamed on rising fuel costs and a decline in the big money-spending business travel. The airline had capped the number of planned job cuts to 7,500 from 3,500 announced earlier, and was revising solidified departure lists with fewer empty seats. Management had agreed to a pay cut, including CEO Robert Milton, who chopped his own annual salary by 10 per cent, to \$900,000. The airline was in talks with Ottawa, asking for the same sort of low-cost loan granted earlier this year to foreign carriers, such as Northwest Airlines, that bought jets from Montreal-based manufacturer Bombardier Inc. "We're in this precarious position where I want to buy the Canadian plane, but I can't get the cheap money the U.S. guys can get," says Milton, a spokesman for Air Canada, which carries a hefty debt load of more than \$10 billion, said it was too soon to break even in the third quarter, but that hope was "somewhat" on Sept. 11. In the days following the attacks, the airline says it lost \$100 million—money Canadian dominant and only national carrier could scarcely afford.

Milton, who told Maclean's he expects Air Canada will take a revenue hit "in the billions" over the next 15 months as a result of the attacks, warned that more job



Milton says his airline's  
losses will be  
"in the billions"

## FLYING OUT THE DOOR

Passenger load factor, as of Sept. 21	LOAD OFF	% OF STAFF
Boeing	up to 20.00%	up to 12%
American Airlines	20.00%	14%
United Airlines	20.00%	19%
Continental Airlines	22.00%	23%
US Airways	21.00%	20%
Northwest Airlines	20.00%	11%
Al-Gateair*	7.00%	22%
British Airways	7.00%	32%

\*Al-Gateair load factors were introduced to prevent confusion in the original Sept. 21

cuts could be coming. He's negotiating with the unions, he says, to chop \$500 million in labour costs. Air Canada's flight schedule to the U.S. was slashed 30 per cent—a painful move given that cross-border travel, especially business travel, provides a disproportionately high share of revenues. And Milton called on Ottawa to step up to the plate with \$3 billion to \$4 billion in tax deferrals, loan guarantees and other aid to head off a massive liquidity crunch. If the U.S. carriers receive government help, he argues, the Canadian government should follow suit, to keep the

playing field level. "I want to be clear: this is not Milton asking for a cheque for three or four billion dollars," he says, amid reports Air Canada may seek court protection from creditors. "It's not that I need a bailout—I need stability."

Milton, who may have had hopes of galvanizing the industry with his request for government help, instead seemed as hapless as a passenger bailed out of an overbooked flight. He was accused of taking advantage of the disaster to seek a bailout for the already struggling. "I am more than skeptical," said Senator

## MILTON'S CASE

Air Canada CEO Robert Milton spoke to Maclean's Katherine Macklem last week on the terror crisis. Excerpts.

**On the effect on Air Canada:** The revenue impact will be in the billions—it's not in the end of next year. So obviously, we've got to get costs down. The notion that this situation is stabilizing in perspectives: We've not seen the U.S. response yet. We're going to have two weeks now of watching the U.S. military stabilize flying operations all over the place, scaling up jet fuel, scaling up fuel prices, people watching this as GMW 24 hours a day, determined to come out of their houses, and we've got an airline to run. This notion that somehow this would be good for the travel is not finished.

**On his request for \$3 billion to \$4 billion in government support:** First of all, I think it's important to highlight that this is not a request for a bailout. It's part cheap, it's part tax-deferred, it's low guarantees. Obviously, there's a compensation liquidity crisis for the world's businesses right now. People are saying "where can I find it?" and "where can I borrow money?" and they're simply not saying "hey—ohhhh—that looks like a great place to invest right now." You've got some of the biggest nations in the world on the brink of bankruptcy in the U.S. There is a national security crisis, not of our making, and we need the government, which gives hundreds and hundreds of billions of dollars from a year to give us the liquidity we need to keep going, because revenues are going to come down very, very rapidly. I don't believe in bailouts, but I think we're where industry is in great need.

**On the reaction, finally, that we've garnered in the media over the last couple of days on something that's making very straightforward, low-key sensible plans needed in the U.S.—it's startling: the airline industry is critical to the economy, and the U.S. government recognizes that. The situation for us is not different from the U.S. airlines.**

**On his competitors:** We're not unique in Canada, like a Westjet, who are saying they don't need the money. Well, I mean, let's be realistic: 25 or so U.S. 737s are happening around domestic. They start moving across the border. Air Canada delivers over 50 per cent of its revenue to international routes, and people are not flying. It's going to take time to get confidence back. This is a broad stabilizing, this is not a bailout.

Michael Kirby, who chaired a Senate committee on the airline industry two years ago. But the toughest criticism came from Clive Beddoe, CEO of private WestJet Airlines Ltd., who said his Calgary-based company was in a firm footing and hadn't asked for financial help from the federal government. "Robert Milton is using the current crisis as a way to camouflage the real fundamental problem with Air Canada," Beddoe said. "I am disgusted." In response, Milton didn't name who's to blame. "Everyone," he said about WestJet's lack of liquidity problems, "but they're immature. They are 25 or so while 737s are hopping around domestically. They don't even fly across the border."

Other Canadian opposition came to Milton's defense. Canada 3600 Inc., the Toronto-based charter-turned-scheduled carrier, joined the appeal for government support. The company, which did last week a loss \$15.8 million in its latest quarter, had expected to be profitable by the end of 2001. Now, it could run out of money by year-end if it doesn't receive an aid package, president Angus Keenan told its annual meeting.



Collenette wouldn't tip his hand on aid

Transport Minister David Collenette remained steadfastly non-committal through the week. "No question, all the airlines have taken a hit, especially Air Canada," the minister said in an interview. "Before the government responds, we have to know the facts, we have to be assured that if there is to be any assistance that it can be justified to the taxpayers. We've got to get it right." On Friday, the U.S. Congress and White House agreed on a \$15-billion U.S. support package for American Airlines, down from an initial report of \$24 billion. The Canadian airlines have been affected differently, Collenette said. "It's not entirely comparable."

Regardless of the minister's decision, industry leaders are bracing for change—and more are sure it will be years before profitability returns. For airlines, assistance will go up. With war clouds over the Middle East region, fuel charges could rise dramatically. Safety costs, which the industry on both sides of the border want governments to pick up, will also jump. In Canada, there's talk of a restructured Air Canada, which at-

ally means overhauling the entire Canadian industry. But the big question, and the most difficult to answer is, how will consumers act over the long term? Will there be an eventual return to confidence, or will fear of flying become entrenched? Will the rising costs translate into more expensive travel—and people will travel out of the reach of many? Will the overwhelming economic impact of the terrorist attacks turn into a recession, making it more difficult for people to afford airplane tickets? Some analysts say the private jet industry will swap high-end business travel, which would take away the commercial airfares' big-margins revenue source. Over the long term, no one really knows. If the unthinkable happens, and there are additional attacks, all bets are off.

Over the short term, though, many individuals and many companies have already revamped their travel plans. The Canadian arm of the global accounting giant KPMG is advising its people to stay put. "We haven't formally come out and said, 'No travel,'" but we have said, 'Travel right now only if it is absolutely necessary,'" says Lorrie Burns, chief of human resources at KPMG LLP, where half the 3,500 staff are frequent flyers. Physical safety and the living wage are obvious concerns. But the most important factor, says Burns, is the psychological impact. "People just don't need to deal with the stress that goes along with it right now—and it's not just the people doing the travel. It's also the people who care about them." Burns was in Australia when the four terrorist-accused planes crashed, and his family knew he was safe. Still, he says, his mother phoned his office voice mail—just to hear the sound of his voice.

The changes are in place at KPMG

for the next 30 days, and then will be reviewed. "How long will it go?" asks Burns. "I think we will not see significant travel rates to pick up from our firm until the new year." For the airlines, it won't come soon enough.

With Sharon Doyle, *Dayle*  
as *Traveler*

# A Connected Country

Canada is leading the way in the digital revolution

**HOW DO YOU TURN** a sprawling land mass into a nation? What if that land has incredibly varied geography, much of it inhospitable, and a widely scattered population that can trace its ethnic origins to every corner of the globe?

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In the late 19th century, railways helped bind the Canadian provinces and territories into a nation. In the 20th century, telephone networks, radio, television, and cross-country highways created connections among Canadians. Canada ranks first among G7 countries in telephone and cable-TV penetration according to the International Telecommunications Union.

Now we have the Internet.

Canadians are among the heaviest users of the Internet in the world. The polling firm Ipsos-Reid ranks Canada second in Internet usage, behind Sweden and ahead of the United States. In the 2000-2001 release of its annual study, *The Face of the Web*, Ipsos-Reid said 60 per cent of Canadians use the Net regularly. Another study, the Internet Industry Almanac, ranks Canada first, ahead of Sweden, Finland and the United States.

Canada is a world leader in the availability of high-speed —aka broadband—Internet access. Almost one in four Canadians has high-speed Internet access at home, the company says. According to the Yankee Group in Canada, a technology consulting company based in Brockville, Ont., Canada is second only to South Korea in broadband penetration, and ahead of the United States. The Yankee Group expects the number of high-speed subscribers in Canada to grow from 1.3 million in 2000 to 2.4 million this year, and to 4.7 million by 2004.

Offered primarily by cable-TV and telephone companies, high-speed Internet access is much faster than regular dial-up service. These services are always on, so subscribers don't have to go through a long log-on process every time they want to get on the Net, nor is their phone line tied up.

## Equal Opportunity

High-speed access is available to the 75 per cent of Canadians who live in urban centres. What about the other 25 per cent: people who live in remote and rural areas? Michael Binder, an associate deputy minister with Industry Canada, says cable and telephone companies can't justify deploying service in those communities. "Industry has told us they are not interested in going to areas where there is no business case," he comments.



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# WHY LEARN FROM MISTAKES

WHEN YOU CAN LEARN FROM EXPERIENCE

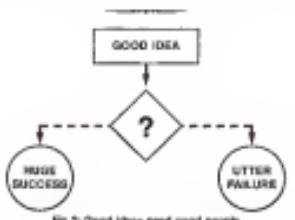


Fig. 2 Good ideas need good people

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Digital Pack | Study per cent of Canadians using the Internet regularly in 2000, compared to 80 per cent in Sweden and 59 per cent in the United States. Source: The Net in the Net, 1998-99

Earlier this year, Industry Canada appointed a task force to look into ways of extending broadband service to all Canadian communities by 2004. The National Broadband Task Force issued its report in June.

Delivering high-speed access to remote areas is important. Economics, health-care and educational opportunities, the Task Force concluded. Currently these areas are disadvantaged compared to urban centres. In metro areas of Canada, 26.1 per cent of the labour force has a university degree, the Task Force noted, compared to 10.9 per cent in nonmetro regions. Not surprisingly, Internet usage is much higher in metro centres than in outlying areas.

Similarly available as telephone service, at prices comparable to those in built-up areas. It specifies a level of service higher than the cable-modem and phone-company DSL (digital subscriber line) Internet services currently offered in urban Canada. Specifically, it calls for services that can deliver speeds of 15 megabit per second from the Internet to the user (the downstream speed) and from the user back to the Internet (the upstream speed). Today's residential high-speed services offer downstream speeds from just

driving down hardware prices, or forcing technicians to install the systems."

Even so, the digital divide will continue. By the middle of the decade, at least 10 megabit Internet access will be available to urban dwellers, Canada Predicts Gushly. "By 2005, 1.5 megabits will feel like 56-kilobit dial-up service feels today. People will find they're yearning for more bandwidth. That's just the way technology marches on."

## By 2005 people will find they're yearning for more bandwidth. That's just the way technology marches on.

Through distance-learning programs, universities and colleges are trying to extend educational opportunities to remote areas. In the 2000-2001 academic year, 4,000 students were enrolled in the University of Manitoba's distance-education programs. The university's delivery methods include Net-based study. Course material and tests are delivered online. Students interact with their instructors, and each other, via e-mail and live online discussions.

Diane Mirek, a distance-learning student at the University of Manitoba, lives on a farm near Gordenton, 100 km south of Winnipeg. "I don't have any libraries near there," she says. "So I often rely on the Internet, to do research and to access courses. There's a lot of good information out there, but the Internet does not allow me to see what I sometimes want to see in traditional." The Task Force would like to see high-speed service become as универ-

sal as a megabit to several megabits per second, but upstream speeds are typically much slower. High speeds in both directions would allow services such as tele-health and video-conferencing. For example, diagnostic images such as X-rays could be sent from remote sites to medical specialists in metropolitan areas.

Is the goal of extending broadband Internet service to every Canadian community by 2004 a realistic one? "By 2004 or 2005, there will be a number of solutions to ensure that people have access," says Mark Quigley, associate director of research for the Yankel Group in Canada. These include two-way satellite services throughout North America. "The key will be making sure there are enough people who can afford to pay for the service," Quigley says. "If there are just a small number of subscribers, there won't be economies of scale for

Cable and satellite TV services will introduce new services that bring Internet-based entertainment options to our living rooms. Wireless home networks will allow us to access the Net from any room, and public-access networks will let us surf – an e-mail – while we're waiting for a flight at the airport or getting a caffeine fix at an Internet cafe.

In short, the digital revolution will continue unabated. And Canada will lead the way.





**Digital Part** | The number of Canadian high-speed Internet subscribers will grow from 1.3 million in 2000 to 4.7 million by 2006.  
STEREOTYPICALLY CANADIAN

file. "All these features are at your fingertips, so it's easy to take advantage of them," Neil points out.

Included with XP is Windows Messenger, a new instant messaging system, which makes it easy to do echo-free real-time voice communications, face-to-face video communications, program sharing, and, of course, real-time text messaging.

Other communications features include Remote Assistance. This lets users who are having problems send an e-mail or instant message to someone else asking for help. Through the message, users can give access to their systems, so that experts can determine the problems and fix them. Users can observe what the technicians are doing, and terminate access at any time.

For home users, the coolest part of Windows XP will be the entertainment-oriented features. There are lots of extras for digital photographers.

Folders containing pictures can be viewed as a running slide show. Users can print their images directly from Windows, with-

over the Net. "These features will make digital photography more intuitive for the first-time user," comments Don Cameron, marketing communications manager for Epson Canada Ltd.

Music features include a new Windows Media player that stores music files much more efficiently than the ubiquitous MP3 format, and a function that lets you write a music CD to CD-RW discs. It also has DVD movie playback software that allows you to jump directly to whatever chapter you want to view.

If people are expected to take work home, you want to make the experience as office-like as possible.



HP Pavilion home PC

out, giving through an image-editing program. Just choose the image, then click on Print, and you'll be given several options, such as size and number of pictures. If you choose the email task, Windows XP will offer to compress the image for you, so that it takes less time to send.

## Digital Everything

"We're extremely excited about

Windows XP," says Ralph McNeil, vice-president of marketing for the consumer business organizations at Hewlett-Packard (Canada) Ltd. "It enhances the functions that are now driving home computing: digital imaging, digital information and digital entertainment."

"The computer is becoming the home-held centre for collecting and sharing images."

McNeil elaborates: "Combined with a powerful PC and peripherals, like HP's PCs, scanners and digital photography equipment, Windows XP makes

ing, editing and enhancing home videos.

This fall, HP is introducing Pavilion home PCs with built-in SVP-HRW (Dvd+R/RW) drives. These let you record DVD discs that can be played on your TV through a regular DVD-video player. "Just as people take digital photos and share them, we foresee people creating their own DVDs to share home videos," McNeil says. "SVP-HRW also provides a way to store your home videos permanently." Video is still an emerging use for the PC, he acknowledges. But CD recording was an emerging use three years ago when HP introduced Pavilion PCs with built-in CD burners.

For consumers who are interested in digital photography and digital video, Canon and JVC both offer digital camcorders that double as digital still cameras. They store video on MinDv digital cassettes, and MinD images on self-state memory cards.

As for entertainment, McNeil says,



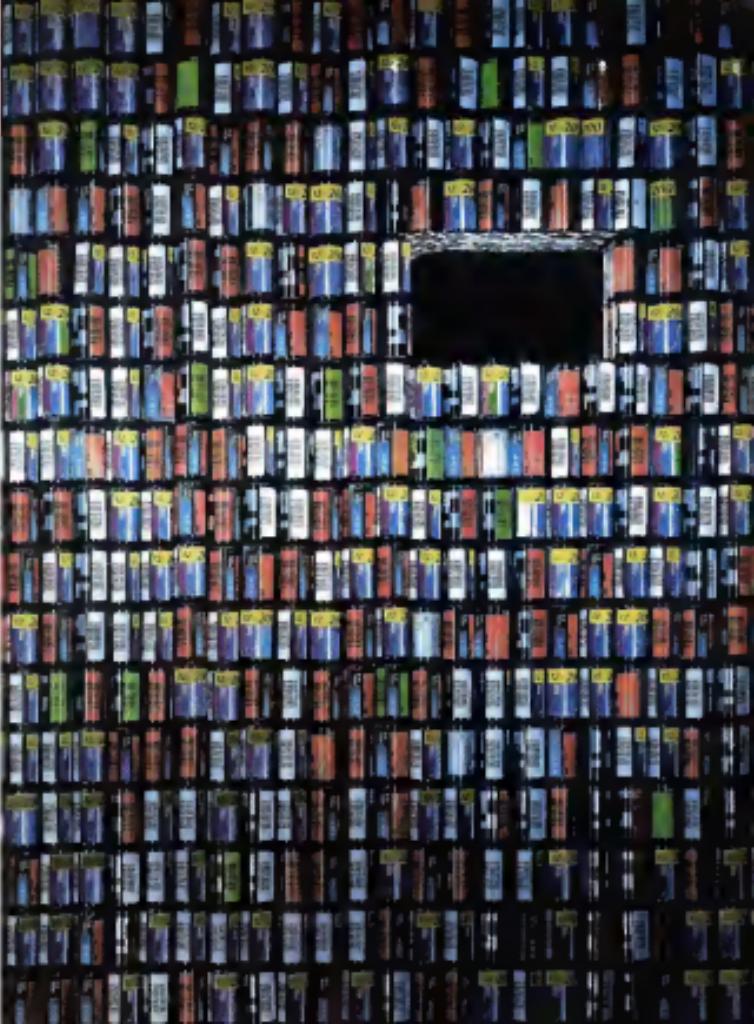
HP Photo-Entry ZV2100

As well as being a digital video camera, the ZV2100 can print directly from the camera using thermal printing technology.



Canon IXUS 10 digital camera

It's easy to compress images and share them over the Internet." McNeil predicts that the PC will also become the household centre for digital video. Windows XP has an enhanced version of Windows Movie Maker, an application for capturing



## Everything's Connected

High-speed Internet isn't just for surfing

"the PC is an integral part of many people's home-entertainment systems. That doesn't mean the PC has to be limited to your big-screen TV. But the PC is hugely important for acquiring music over the Net, burning CDs, viewing images and video clips and more." Windows XP's built-in CD recording capability will make it easier than ever to collect and distribute music on your PC.

Meanwhile, Sony's VAIO PCs are facilitating the commercial distribution of music over the Internet. Almost all models have slots for Open-MD Memory Sticks. You can transfer music to these solid-state memory devices, then load them into Sony's new Network Walkman music player. Users of other computers

**Digital Past** | Sixty-four per cent of Canadian adults have a computer at home. Thirty per cent of Canadian computer owners own a router and 39 per cent own a CD burner. SOURCE: CANADIAN AND U.S. INTERNET SURVEY, JUNE 2001, NIELSEN



© 2001 CANADIAN INTERNET SURVEY

### All Through the House

The Net will be coming to many other devices in your home. Microsoft's forthcoming X-Box videogame console will have a networking port for connection to a high-speed Internet service, so that users in different locations can go head-to-head in multi-player games, rather than just playing against the machine. Sony plans an optional multiplayer add-on for its PlayStation 2 console.

Large cable-TV companies had 1.8 million high-speed customers, compared to 62,000 for the telephone companies.

But phone companies are aggressively extending DSL service to new areas, notes The Yankee Group's Matt Quigley.

can connect the Network Walkman to their PCs using a USB (Universal Serial Bus) cable. The attraction of MP3 over regular MP3 players is

tremendous: Because cable got there first, it's got more customers. The Yankee Group in Canada estimates that in the second quarter of 2001, Canada's four

largest cable-TV companies had 1.8 million high-speed customers, compared to 62,000 for the telephone companies.

But phone companies are aggressively extending DSL service to new areas, notes The Yankee Group's Matt Quigley.

Through their high-speed Internet services, cable and phone companies want to let customers do a lot more than just surf the Net. They want to combine every type of communication and entertainment services - voice telephony, Internet, music and television - and make these services available throughout customers' homes.



Sony VAIO PC

that MP3 is a secure platform that will support commercial music offered by companies over the Net. Sony's VAIO computers also have I LINK digital video interfaces for capturing video from digital camcorders.

That's not all. Through their high-speed Internet services, cable and phone companies want to let customers do a lot more than just surf the Net. They want to combine every type of communication and entertainment services - voice telephony, Internet, music and television - and make these services available throughout customers' homes.

[ hp photoSmart R92 digital camera ]



### Film. Men, the 1900s were fun.

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[ hp photoSmart R92 digital camera ]



[ hp psc 950 printer/scanner/copier/fax ]



[ hp pavilion ZV70 home PC ]



## Untethered and Free

With a wireless LAN, you don't have to stay tied to your desk

the hard drive. These Internet services require a subscription that costs \$9.95 (U.S.) per month. In addition to regular Internet-access fees.

Early next year, Intel will introduce the Web Tablet, a handheld device that lets you view Internet content throughout your home. The Web Tablet has a 10-inch LCD screen and accesses an Internet connection using a wireless home network. "The Web Tablet is intended to provide untethered Net access," Cooper says. "From your sofa, bed when you're watching TV, or in the kitchen if you want to look up a recipe on the Net."

Most people in some people's homes the Web Tablet may not be the only device that can connect to the Net. In Korea, LG Electronics is selling an Internet bridge, microwave and clothes washer. The Internet Digital 0405 Refrigerator, which has a 15-inch touch-sensitive screen, can be used for Internet surfing and shopping, e-mail, two-way videophone calls and watching TV. The Internet microwave also has an LCD panel and will enable consumers to download recipes and order groceries from the Internet. The Internet Turbo Drum Washer can download new wash-cycle programs from the Internet for different kinds of clothing.

LG Electronics plans to introduce these appliances in Canada next year.



In today's mobile society, no one stays in one place for very long. Instead of staying at their desks, mobile professionals often sit from one meeting to another. Given our growing dependence on technology, this leads to a question: What do we do when we need to connect to the Net and write away from our desks?

The answer is more and more companies, and more and more homes, have wireless local-area networks (LANs). Instead of connecting using wires, a wireless LAN uses radio waves to keep you connected.

According to International Data Corporation, worldwide sales of wireless LAN equipment jumped by 50 per



JEAN LAFON/CONTRAST  
Wireless LAN PC Conf.

**This is all about getting access to the digital assets you want, when you want them, where you want them.**

cent in 2000, breaking the \$1 billion (U.S.) mark. IDC predicts the market for this equipment will approach \$32.2 billion (U.S.) by the end of 2003.

Meanwhile, 24.5 per cent of the businesses that responded to a survey by the Yankee Group in Canada said they have plans to implement wireless LAN technology.

Almost all wireless LANs are based on a technology whose official name is 802.11b, and whose unofficial (and much broader) name is WiFi. Toshiba and IBM both offer WiFi routers with built-in WiFi access points. The advantage over using an add-on WiFi card is that there's no antenna sticking out. "That makes it much less fragile," says Danny Lee, director of systems engineering for Toshiba of Canada Ltd.

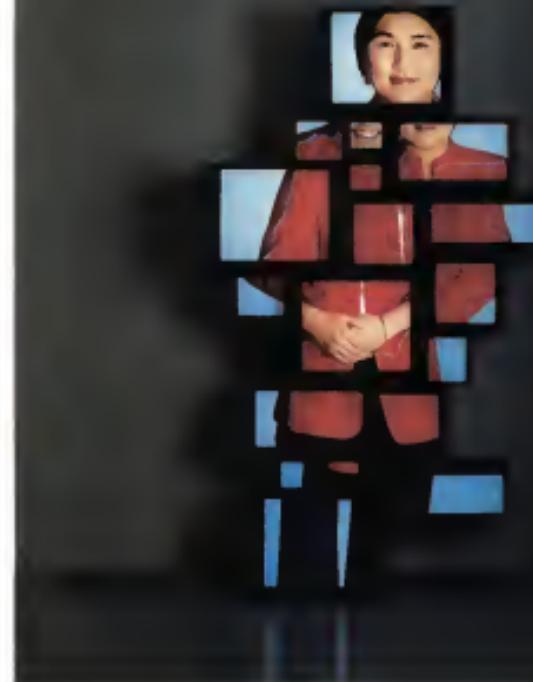
In an office with a wireless LAN, people can take their notebooks from room to room and automatically connect to their corporate networks.

## Away from the Office

WiFi can also make it easier for mobile professionals to stay connected when they're at home or travelling, says David Morelli, communications manager for 3Com Canada Inc. Airports in the United States are putting in public-access points that allow people to connect to the Internet. These access points, which use WiFi technology, are available at American Airlines' Executive Club Lounge at the Newark, JFK and LaGuardia airports.

Hotels and cafés are also offering this type of service. It's available at the Saskatoon Travelodge, Morelli says. For a daily fee, the hotel will rent you a WiFi card for your comput-

## Susie Wee, hp labs.



## What comes after TV?

Susie is inventing ways to stream audio and video in real time to any device, anywhere in the world, over the Internet. Making video becomes a completely new way to capture and share experiences and information, whenever and wherever you want. And you'll never wonder if there's anything on again.

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## Brave New Wireless World

Wireless networks aren't just for talking anymore

er and let you use the network. "You can get high-speed Internet access at the desk in your room, in a meeting room or while you're having break fast," Morell says.

Wireless LANs are also available for home users. 3Com's HomeConnect!

Wireless Gateway allows up to 35 multiple computers to share a single high-speed Internet connection, exchange data, and share other resources such as printers. "People are expected to take work home. You want to have the experience as office-like as possible," Morell says. "You don't want them grinding along at dial-up speed."

**A field technician can look up a parts list and complete the repair in a couple of hours. The customer and employee impact of this system has been great.**

People who need to access the Net from home and office can enter information for their home and office networks – and any other networks they may use, for example, a public access point at their favorite Internet cafe. When you come home from work, and have to modocast a little, your PC will automatically recognize where you are and log you onto your home network and your home Internet connection. If you take your computer with you while you have a coffee break at your local wireless Internet cafe, your computer will automatically log you onto that network, and then log you back on at work when you return to the office.

month after you do a lot of mobile surfing, when the bill comes in. "You go, 'Did I really do that?'" Morel explains.

Today's digital wireless networks use second-generation (2G) technologies. Like first-generation analog cellular networks, 2G networks are circuit-switched, which means they keep a circuit open till the time you're talking – or surfing.

Third-generation (3G) networks will move digital voice and digital data, instead of packets. You'll use network bandwidth, and pay for the privilege, only when you're moving data. Full-fledged 3G networks will move data many times more quickly than today's 2G networks. Like cable-modem and DSL services, these packet-switched 3G networks will be always on; you won't have to log on every time you want to check a fact or retrieve your email. However, they won't come on stream until 2003 or 2004 at the earliest.

**Digitized Fact:** Today's personal computers have 13000 times the computation power, 8-1000 times the memory and 500-5000 times the storage of the original Apple IIc, released in 1984.



*Photo courtesy of IBM Wireless Communications Inc.*

### Hangover Cure

But we won't have to wait that long to banish WAP hangover: this year and next, Canada's wireless carriers will add packet-data capability to their 2G networks, resulting in something called 2.5G. While 2.5G won't move data as quickly as 3G, it will be faster than 2G. Like 3G, it will be always on. Most important, like 3G, you'll pay only for the data you move, rather than the time you spend needing the connection.

The beauty of packet data as opposed to circuit-switched data networks is that you can leave an information screen on your device, and read it at your leisure. Morel notes: Information downloaded to a 2G device disappears as soon as you end the session, and when you're being called by the session, you probably won't see it as quickly as possible.

Microsoft's updated its Iridio digital wireless network to 2.5G earlier this year. Rogers AT&T Wireless will launch 2.5G services in 25 Canadian centres in late October. Bell Mobility will introduce 2.5G in Toronto in December and roll the service out to other parts of its network in early 2003. Telus Mobility

Ross Allen, hp labs.



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**So when it comes to your pictures at least, what you see is what you get.**

www.interscience.wiley.com/jstatsoft

With 3G, you'll be able to talk and surf at the same time. With the Rogers and Microsoft 3G networks, you can't! Let you get notified if a voice call comes in while you're on a data session. You can suspend the data session, take the voice call, and then resume where you left off.

You'll be able to use a variety of devices on these networks, ranging from Internet-ready phones with small displays, to notebook computers with wireless modems.

And what will people do on these networks? "The main applications will be communications centric," Heale predicts, "management of e-mail and voice mail." He also foresees people using the service for information and commerce. For example, travellers can use AT&T Canada Mobile Services to check flight availability and Aeropage to check in for flights.

Getting this information on a screen "is much more appealing than using voice," Nease says. "You can get data you couldn't get on the phone."

Knowledge transfer will be another big application - and not just for businesspeople. Neale foresees students using pocket devices to do wireless Internet searches. "Google on the phone is incredibly interesting," Neale says, referring to the popular Google.com Internet search engine.

## Open for Business

Even before 2.5G becomes available, companies are getting excellent payback from mobile data applications, says Eric Johnson, national wireless controller with IBM Canada Global Services. At IBM Canada, 700 service technicians use wireless communicators to get access to parts inventory information, Johnson says. A field

technician can look up a parts list while at a customer site to see if someone else in the vicinity has a particular part. That way, it's possible to complete the repair in a couple of hours, rather than having to order the part and come back. The customer and employee impact of this system has been great."

Field technicians will now inspect PCs with built-in wireless modems, so they can look up information from online manuals. Before technicians had to phone in to get information, the system paid for itself in six months, Johnson says. And that's before 2.5G or 3G when they get to 2.5G, there will be a place

Wireless games have exploded. They now account for 40 per cent of our data traffic, up from 10 per cent at the beginning of the year.

nominal increase in productivity." Johnson predicts "2.5G opens up the ability to bring more access to your wireless device."

2.5G is important for another reason. It gives companies a chance to prepare for the IEEE's new wireless world that 3G will usher in. "You don't want everybody to wait for 3G," Johnson cautions. "There's a whole lot to be learned before it comes, getting used to a whole new interface, building a new culture in the company as it's prepared for the technology."



Many of the new phones, such as Ericsson's T39 and R520, will

Bluetooth-equipped notebook could interface directly with a Bluetooth phone without wires, that would allow a user to sync the phone book on the phone and computer or to communicate wirelessly from the PC via the phone. Toshiba and IBM both offer notebooks with integrated Bluetooth technology. And 3Com offers a Bluetooth option card for notebooks PCs.

## Great Gadgets

There will be all kinds of wireless devices for next-generation networks

Right now, cell phone and wireless are practically synonymous. That will change as wireless carriers deploy new networks that integrate voice and data. Notebook and handheld computers will be used on these networks. We'll see new devices that are part computer, part phone. And cellphones themselves will change.

At first, these will be familiar devices - new phones that are designed to work on these new 2.5G modems that enable mobile computers to access data wireless and wireless data products for PDA personal digital assistants such as Palm computers and Pocket PCs.



©2000 Fiorini Performance

## What the Internet needs is an old-fashioned librarian.

Finding what you want on the web should be as easy as finding a book in the library. It will be, if Eugene lets her way. She's working to create a system for labeling and cataloging information online - including all 2.7 billion web pages - via her *Geneva* system. If you will. So you can spend less time looking for, and more time using, the information you need. Shh... You're on the Internet.

**Digital Peak** By 2003, over 10 percent of e-commerce transactions will be conducted through wireless devices. SOURCE: RESEARCH AND ANALYTICS GROUP

## Let's Get Personal

Bluetooth capability is an integral part of Palm Computer's wireless strategy, says Michael Moskowitz, president of Palm Canada Inc. The new Palm m500 and m505 computers have a slot that accepts tiny SD add-on cards. A Bluetooth card, which would enable these devices to connect wirelessly to a Bluetooth-equipped cell phone, will be available by year-end, Moskowitz says. Other companies will have 2.5G modems that attach to the bottom of Palm PDAs, so that they can communicate wirelessly without having to go through a cell phone.

Palm is also licensing its technology to third parties, such as Samsung and Kyocera, which have developed cell phones with integrated Palm computers.

All new Palm PDAs incorporate a technology called "clipping," which extracts data from mainstream Web sites and presents it in a manner appropriate for the PDA's screen. Comments Moskowitz: "We are ready for wireless. We need to be there. Our customers are evolving to wireless."

Mike  
Moskowitz,  
category  
business  
manager, Information  
Appliances for Hewlett-Packard (Canada) Ltd.

connectivity is required, it's usually accomplished by connecting the device to a 2G cellphone. A year from now the vast majority of Pocket PCs sold into the commercial market will be wireless-enabled," Dreskin predicts.

Coming next year will be new Pocket PCs with better screens, easier expandability and better battery life, along with a new product that integrates a Pocket PC and wireless phone, according to Dreskin. "2002 will be a breakthrough year for wireless Pocket PCs," he predicts. "2003 and 2004 are when these devices become mainstream."

Moskowitz notes that Jonatha Pocket



Multimedia Messaging Service, which will enable users to send phone-to-phone messages containing not only text, but also images, video and audio

We are ready for wireless. We need to be there.  
Our customers are evolving to wireless.

PCs are already popular with younger users, who use them to play MP3 music and read e-books.

### New Phone Tricks

The new networks will also lead to some really neat new phones. "Our handsets will continue to evolve into different looks and shapes," says Gary Connell, vice-president of consumer products for Ericsson Canada Inc.

Starting late this year, Ericsson will introduce 2.5G phones with enhanced messaging. This allows animated messages such as greeting cards to be sent to the phone's screen. Ericsson also plans some neat accessories, such as a digital camera that clips onto selected Ericsson phones, and a Bluetooth pen that lets you write on a special pad, and transmit your writing to your phone and send it as an email. Nokia will have phones that support

"parenting the birth of your child, you would take a picture of your newborn and record your child's first screams, and send it to the child's grandparents," says Randy Roberts, director of digital convergence.

The other is Java capability, which will give phones the ability to run simple programs, such as games or personal calendars. These programs would run on the phone, but could also talk to the network, so you could play chess or chess with a real person, or share your calendar with a colleague.

"You're not going to see one device do everything," Roberts says. "Instead, you'll see more segmentation." Nokia is working on phones with built-in cameras that are intended for logging, and as other devices for gaming, music and video streaming. These devices will start appearing next year. □

## Rycharde Hawkes, No. 16



©2001 Author/Michael Crowley

## Ever waited for a bus in Helsinki in December?

Rycharde has, which is why he invented a way to track city buses using your mobile phone. You just enter your stop's name to get your bus's actual arrival time. Or program your phone to ring when it's time to head to the bus stop. So you can spend less time waiting for the bus and more time doing anything else somewhere warm.



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Displaced finance men set up shop on the sidewalk after their closed New York offices

# Calculating the war effect

At an exclusive meeting of top U.S. money managers, no easy answers

BY DONALD COKE



Wednesday was my first flight since the war began. On the way to the airport, I thought back to the beginning. On Sept. 11, our head short-term trader suddenly called out: "What is going on? The front end of the Treasury curve just went crazy." Suddenly somebody was bidding up the prices of U.S. Treasury bills, the world's most desirable haven in times of trouble. Yield on these highly liquid securities had plummeted, while yields on all other short-term paper were holding steady. A bond trader shouted: "I was talking to Carter [trading firm Carter Fitzgerald] and heard a scream and the last jet just went dead." Moments later, the radar out to the TV

closed in on the aircraft—a plane that hit the World Trade Center.

The market was the message before the media became the message.

On Wednesday, I was en route to Greenwich, Conn., for the annual asset allocation conference of the Greenwich Round Table. This is an invitation-only gathering of the Northeast financial elite, including major hedge funds, large pension funds and super-wealthy families. Although there were only 80 attendees, more than \$1 trillion (U.S.) in actively managed money was represented by chief investment officers or managing partners. In addition, through private Web-casting, a roughly equivalent amount in global funds worldwide was tuned in. Every stranger, guru and mover and shaker worth his or her name has come in these

closed meetings over the years. It would be the first high-end gathering of important money managers since Sept. 11.

The meeting organizer had been a senior executive at Carter Fitzgerald before setting up his own shop in Greenwich. As he said to me of the firm that sustained the greatest roar after 9/11, "I lost 700 friends."

The first speaker was Douglas Clapperton, portfolio manager for J.P. Morgan Chase. He has been, in my opinion, Will Smith's best and brightest strategist for three years. He leads the charge or repositioning of Abby Joseph Cohen Goldman Sachs of Iton Gobin (Credit Suisse First Boston). Unlike them, he has been right about the market—and for the right reasons.

Douglas is a low-key, scholarly sort of presenter. He gave a detailed historical analysis of the S&P 500 (the broad U.S. equity

benchmark), which was trading at about 1,000 in the morning before, down from an all-time high of 1,527. He argued that equity risk remains as high as ever, despite the big sell-off. Doug and his peers were bullish because they still were using earnings numbers for next year close to 1550 per S&P 500 "share"—a measure that pretends the S&P costs \$1,000, then calculates its profit according to the precise weighting of each index company. That suggests a price-earnings ratio of nearly 20, the lowest in many years. Doug said \$34 was the kind of number we should expect in the light of the rapid deterioration of the economy in the weeks before the attacks, and the terrorist's huge hits to travel, durable goods purchases and other discretionary buying. He said corporate America had been hanging on to excess staff waiting for an economic upturn, now they will throw in the towel. That \$34 number suggests the S&P's multiple is closer to 30 than 20, and bear markets have tended to end with the multiple at half that level—or less.

Doug also pointed out that U.S. home mortgage debt had been climbing at first in house prices for a year through the second quarter, but that debt binge (which had financed cars, SUVs, boats and vacations) had rolled over. Homeowners' percentage equity in their houses was at an all-time low as a result of the borrowing buildup. He noted that average levels of mortgage indebtedness had begun rising in the mid-1990s in response to tax law changes that eliminated a wide range of tax shelters, but left mortgage interest deductible. Interest had been rising at roughly the same rate as the stock market from 1996 to 2000, which indicated that at least some of the refinancing were into the housing stock market. His most optimistic estimate was a hope for a drop in 10-year Treasury notes to the 4.25 per cent range (from around 4.75 per cent), which would lead to large-scale mortgage refinancing, easing the squeeze on over-indebted consumers.

He also cited a statistic from Fidelity, the largest provider of 401(k) plans (the U.S. equivalent of employer-sponsored RRSPs). As of year-end 2000, 81 per cent of the assets in those funds were invested in equities. With the market down so heavily since then, the 401(k) area could hardly be a source of buying strength for the stock market in coming months. He summed up by saying that if the market returned to 40

year average valuation levels, the S&P would fall to 662, down another 33 per cent. If it resisted recent equity appraisals, it could bottom out between 800 and 900. For him, the right equity allocation was the minimum permitted by policy.

I won't.

I gave them two more allocations

recommendations: one as of August

and one as of now.

Then Equities should be at the 51 per cent level, up from the 40 per cent range I had been recommending for two years.

Tax cuts, Fed easing and the likelihood

is around and, frighteningly, among us, unrigging the travel and services economy that boomed during the '90s. The recession could be deep, and we may not get a sense of victory for a long time. Bearings will be punished—in all ways. Equities, stocks are worth probably 20 per cent less than under perpetual peace conditions.

The next speaker was from Tudor, probably the biggest U.S. hedge fund. He said the market could bottom within three weeks if the Bush administration continues to do the right things. He predicted a



Down, down, down: a very rough two weeks



that Nasdaq would soon complete its Triple Witchfall crash back to 1,500 adjusted for higher equity exposure, once 10-year Treasury note yields got below 4.5 per cent, letting homeowners refinance.

Now that is the issue we based our talk of what we call the West. In the last century it came from the Nazis and Communists. When we won the second of these wars, we opened an era of peace. Peace has always been great for equity valuations, trade flows and, unless a supposed terrorist concern or conflict people feel confident about the future and the military doesn't make heavy blows on the civilian economy on a cost-plus basis.

Now we are at war again, and the economy

## WHAT DO YOU GET WHEN YOU COMBINE THE VISION OF MICROSOFT AND THE POWER OF NBC?



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Donald Goss a chairman of Herro Investment Management in Chicago and Toronto-based Jones Housen Investments



Ann Dowd-Johnston

## Zero degrees of separation

For me, it was the people holding hands as they jumped out of the burning tower, people holding on to co-workers or straitening as they leapt to their deaths. Mothers and fathers who had fed their children breakfast, just as I had, maybe made plans for dinner, kissed those familiar faces goodbye, and then headed, unsuspecting, up that shimmering street to their desks. Mothers and fathers, sons and daughters, sisters and brothers all vanishing into the abyss without their loved ones. These were the images that undid me as I sat in my own office, trying to make sense of the unfolding disaster. At that level of a September 11th, me meeting me sped into a living nightmare, I just wanted to grab my son from school and head straight home. Like everyone else, I wanted zero degrees of separation.

Instead, I muted the television, and began checking the whereabouts of friends, the ones most likely to be in New York City or Washington. One by one, I found them safe and sound. It wasn't until the end of the day that I learned that one of my closest friends was on her way to New York City; her brother had worked in the north tower. A golden boy, the sort we all had craved on. A husband and father, now gone.

He'd always hated heights, and new we all do. We want to stay close to the ground, grounded by the familiar ground and our loved ones. Never had normal looked more enticing, the predictable more attractive.

But of course, nothing is normal or predictable. On that first heartbeating evening, after my 17-year-old son announced that he was ready to go to war, I punched a television in my kitchen and did the most primitive, comforting thing I could think of: I cooked. Into the night, as the newsfeeds replaced those surreal images of the twin towers collapsing, as reporters pieced together house stories of the lived and the lost, in commentaries began to sound: resilience and collateral damage. I chopped and diced and baked, filling the freezer for fall, 3, who was faced with the spectre of nuclear war and the reality of fallout shelters, who care of eye with My Lai massacre, had somehow forgotten that this might happen. Until that night. I had thought of myself as an egg on a spoon, one I must not drop. That night, I realized the spoon was no longer in my hands. In fact, it never had been.

In the days that followed, I continued with the rituals of fall—the buying of school supplies, the filling out of forms, the stocking of cupboards for busy weeks ahead. But like



Where the world begins to shake.

many others, I was looking at life differently. I hugged my friends more tightly, and lingered longer in the checkout line with an acquaintance who wanted to talk. At my book club, my six smart friends wrangled with the notion of resilience—where had that nightmare begun?

At dawn, unable to sleep, I took a moment to savor the green luster of my garden, remembering the "Summer Hobo" by Leonard Cohen: "Silence and a deeper silence when the chickens hatched." After endless hours of news updates, silence was a luxury. For a moment, it seemed that I could reverse the world to calm.

But for all that, I left the television right where it was, in the kitchen. Each morning, I checked in for the names of missing and fishes, sons and daughters, sisters and brothers, all vanished. I heard the cellphones chime, listened to those who had been left behind, and watched brave workers dig in vain. For me, the skeletal cathedral-like frame of what was left of the World Trade Center—an once, primitive and peer-narrative—had become a limning pen, a stone. This is where the world began to shroud, where the future became conditional.

And still, as novelist Ian McEwan said, we had soon an use die. "The nightmare," he wrote, "was in this gulf of imagination." Given all that we witnessed—and yes, all that remained invisible—it's little wonder that images stalked us while we slept. I imagined that the ash from the World Trade Center were piled on the white windowsills of my house. Yes, it was a dream, but it was also true. Those ash have spread all over the world, and now we are going to have to live with them.

In the meantime, our lives continue to unfold. Two weeks from now, if the world permits, we will celebrate Thanksgiving. Like many others, my son and I will head up north, just as we always have, for one last weekend before the winter sets in. We'll hike the sand dunes, hunt for breakaway, and then head back, our cheeks raw, a roasting fire. There will be too much turkey, too much pumpkin pie, and God willing, all the familiar faces we live.

And then we will head home along the country road, past the three little farmhouses with the solar lights—the ones that people leave up all yearlong, dazzling their guests before the snows. Sesschew next week, instead of being instead, I'll try to see those lights for what they are: benign, even welcome proof that people still have hope. Infinite hope that the world will unfold as it should; that, come December, their families will be safe and close by. In fact, they're counting on it.

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# DISTRESSED

The experts say it's normal to have new fears and feel anxious after a tragedy of such proportions

BY JANE O'HARA

**D**er Dee Song is no white-knuckle flyer. But when the 43-year-old financial expert and author arrived at Vancouver International Airport on Sept. 16 for a flight to Toronto, she felt overcome with dread. Under heightened security measures, she and dozens of other passengers were herded onto the third level of the airport package to wait as a single line snaked slowly through screening agents in the surreal Salvation Army window with blankets, sandwiches and coffee. Although Song was almost 4,000 km from the site of the terrorist bombing at New York City's World Trade Center and the frenzied five days earlier she could not get the images of planes crashing the twin towers and people trapped in burning offices out of her head, the once-friendly skies seemed friendly no more. "I didn't want to fly," says Song, a Vancouver native who now lives in Michigan. "After what happened in New York, nothing seemed safe anymore."

Such fears are a normal reaction to an emotional catalyst, mental health experts say. Many Canadians have been psychologically shaken and emotionally destabilized. And not just by the catastrophic hijackings, but also by the continuing uncertainty of approaching war and the financial reality in the stock market and the economy. Across the country, therapists report that reactions to the attacks have consumed their regular counselling sessions. Patients seem transfixed by the tragedy. Suddenly, relationship issues and self-esteem problems seem trivial when stacked up against hijackings that claimed more than 6,800 lives. "Everybody wants to talk about this," says Dr. George Fauer, a psychiatrist and medical director at the Ottawa Anxiety

and Trauma Clinic. "It has taken up most of my therapy sessions for a week."

Some of Fauer's patients express fear of tall buildings or feelings of guilt for harboring suspicion of all people from the Middle East. One and she feared a terrorist attack on Ottawa and, as a precaution, had hidden her valuables in the basement. "This is not a typical reaction," says Fauer. "But people are afraid for their own safety, and worry that terrorism could hit them where they live." Although most Canadians were not directly affected by the attacks, experts believe continuous television coverage of the jetliners flying into the twin towers had a widespread emotional impact. It brought the horror of global terrorism into people's living rooms. "I don't know any other event where people have witnessed a catastrophic disaster like this, in real time," says Fauer, a psychiatrist since 1975. "We just don't know what the long-term impact of this will be."

Nor do they know what to call it. Labels like the "visceral trauma" and "related disease" are being used instead to describe the amorphous nature of the psychological trauma. Vancouver psychologist Kathy Suran categorizes the symptoms as a form of post-traumatic stress that can occur when people have witnessed violent attacks, unusual deaths, accidents, war or other disasters.

While many people are coping and following their daily routines, others feel symptoms ranging from low-level anxiety, irritability and sadness to sleeplessness, nightmares and depression. Emotionally troubled people are more vulnerable than others. And for a small percentage of patients who have been through massive childhood trauma or experienced other life-threatening events, the 9/11 attacks may have triggered a tragic reaction.

Suran uses two distinct responses to the



## Making sure the kids are all right

**S**ome of those people who died, they're in heaven, aren't they?" Phil Atkison, psychologist for the Ottawa-Carleton District School Board sees a certain poignancy in that question. The seven-year-old boy who asked it, he says, is putting a safe distance between his world and the Sept. 11 attacks in the United States. Thinking of the victims as people like his close to home for some children. "In this boy, they were real people, and kids had feeling relationships with them," Atkison explains. "But they were not parents."

That apart, for reassurance, emanating from children across the country as they uttered the

images and news stories of the carnage south of the border, is a typical childhood response to trauma, says Toronto clinical psychologist Meeta Hines. And the symptoms are not always—or even usually—obvious. Night terrors, sleepwalking and disturbed sleep patterns are some of the possible indicators of heightened anxiety. Those who have been especially exposed to loss or separation, such as an illness or death in the family, are particularly vulnerable. "This kind of event," says Hines, "can tip the scale in terms of how much a child can cope with."

Similarly, Hines anticipates a psychological impact on the children of Canada's Muslim community. Below, Sohaila, a Grade 8 student at the Calgary Islamic School, sees people serving her in stores

"seemed pretty distant" and said "eyes of stars" at her. While she tried to ignore their muscles and smile back, Sohaila says she can't shake her fearfulness and keeps "guard to not."

In contrast, other kids may appear relatively untroubled. Parents, says Hines, shouldn't worry if their child isn't exhibiting distress. "There is a psychological timeline," she says, pointing out that, as with adults, certain children are more disposed to



Sohaila advises parents to listen well

tragedy of Sept. 11. Some people are glued to their television sets and can't stop watching the coverage. Others have gone on an information strike, refusing to watch or read anything about the event. Some believe the sheer enormity of the attacks was a prime factor in destabilizing people. "The war on a completely different level from after the Oklahoma bombing or the Munich massacre," said Suran. "People just couldn't make sense of it." When she took her regular day off on Friday, Sept. 14, she, too, felt the impact of what had happened. After watching the Parliament Hill memorial service for the victims, she went to the bank to make a marriage payment. When a teller asked her how she was feeling, "I just started crying," she says.

In Toronto, Dr. Brian Hoffman, chief of psychiatry at North York General Hospital, says that while the most common reaction was a feeling of sadness or grief, many people felt irritable and angry as the immediate aftermath, their nerves like trip wires. "We're all on edge and having heightened emotionality because of this," he says. "Right now, a lot of people want to direct their anger at something. But it's like kicking the dog after a bad day at work."

As the traumatic effects of the terrorist attacks dissipate, experts are concerned that instability in the economy and preparations for war will exacerbate people's fears and insecurities. "We will continue to be bombarded by news of dead bodies and potential war," says Hoffman. "This is not going to go away. It's going to be a balancing act between trying to get on with our lives and being obsessed by what happened."

By nature or take longer to process what's happening. While questions are likely to surface eventually, it is crucial, Hines insists, "to take your cues from your children." Adults agree. "The big thing is not to press your world on to the children but to let them bring you the news."

Besides talking, kids in many cases, wanted to do something about the horrors they witnessed. From baby drives and fund-raising events to caring for refugees, passengers and forming a human chain around the school, students and staff and parents across the country joined together to efforts to support those affected by the attacks. They were also helping themselves. Such actions, says Hines, "gives people a sense of mastery"—something to shift supply class Sept. 13.

See Page 96

# The cultural reckoning

**In the wake of Sept. 11, Hollywood steps away from apocalyptic norm**

BY RONALD S. JOHNSON

When it happened, I was at the Toronto International Film Festival, which is an unusual place to be at the best of times. It's a conglomeration of celebrity and art where the outside world could easily burst. Catching a masterpiece from Ira, or (as it turned out) with Ira, was like a gift of the gods' upper impenitence. And the local media started the illusion by according the festival the kind of coverage usually reserved for the death of mystery writer on Sept. 11, the festival, like, everything else, was eclipsed. For a once, everyone didn't notice. Except for the new playboy in real life, and real time, on a screen that offered no escape.

That Tuesday morning, I was locking my bicycle to a parking meter, heading off



Thanks to movies like Independence Day, by the time we'd coasted into 2005, we felt we'd already done the end of the world.

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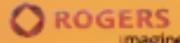
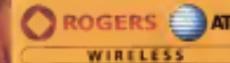
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## Special Report

dark prophecy. It seems that those conspiring to destroy America and those conspiring to overthrow it have down on the same team, and targeted the same icons. As Neil Gabler observed in *The New York Times*, "It may have been no accident that [the terrorists] chose the language of American movies. They were creating not just terror; they were creating images." They were, in effect, making their own action picture, a low-budget production with a diabolical plot and lethal images, perfectly timed to train our eyes on the event and make us watch.

In the aftermath, the landscape of pop culture is in a shambles. So much of what passes for entertainment now seems frivolous, or inappropriate. A shamed Hollywood is scrambling to recall products that have acquired macabre overtones. *Warner Bros.* indefinitely postponed the release of *Collateral Damage*, starring Arnold Schwarzenegger as a firefighter who battles terrorism to avenge the death of his wife and child in a bomb blast. *Disney's Big Doubts*, a *Mars* face about bomb-making, is on hold. And *Sony Pictures* plans to reedit the climax of *Men in Black 2*, which now plays at the World Trade Center. *Sony* has also recalled a *Spider-Man* trailer and poster featuring the now-common *Moscowites* as reviving *People I Know*, starring Al Pacino as a *Moscowites* publisher who frequents a late-night opium den in the *WTC*.—One scene she shows a drug-wrapped view of the towers turned on their side. And, in the most eerie coincidence of all, an *Oldfield* spin-off called *The Goup* is redesigning an album cover that shows the twin towers exploding, with the handiwork holding a detonator.

Meanwhile, Broadway shows are shutting down as mournful as New York. Several new TV dramas are in jeopardy, including a special series of *Law and Order* episodes about terrorism striking Manhattan. And much of the fall TV season has been delayed. "It doesn't feel like it's the time to celebrate new programming," explains one studio executive. "Everyone wants to be safe in their decisions."

The sensitivity can run to pathological extremes. As Hollywood fine-tunes the contours of grief, it seems that any depiction of the twin towers is now taboo. And the most tangentially related material is up for review. Two comedies, *Severely Spicy* and *Sidekicks of New York*, have been shelved



A scene in *Arnold's Day* was madely produced of the World Trade Center attack; Hollywood tries to pull a blockbuster (left) about a terrorist seeking revenge against *Collateral* terrorists

simply because of their *Gotham* setting. Footage showing pieces of the tower falling on *Moscowites* is being excised from *The Time Machine*. And *Warner Bros.* has scrapped "Terror issue company" as the slogan for *Thornton*. *Ghosts*, a horror movie that makes no reference to terrorism.

The week of the attack, *Toronto* film festival wrangled with the same quandary that Hollywood is now facing. Should the show go on? On the afternoon of the attack, festival screens went dark for the rest of the day. *Screenings* and news conferences were canceled. Festivalgoers, many of them Americans, clustered around TVs set up in hotel lobbies. People wept, strangers embraced—just as did, but terrified of where the world was heading.

After Sept. 11, festival organizers grudgingly resumed screenings, but they canceled the parties, the red-carpet glitz—say and all signs of festivity. The festival also had to mobilize its resources to help hundreds of stranded tourists. Many were from New York, desperate to contact home and find

their way back. They included journalists, filmmakers, distributors and even some, such as Julianne Moore and Debra Winger, stuck out for the beaver is scared ours. Gene Hackman and Mira Sorvino hatched ride-or-concierge jets.

While a pall fell over the festival, many of us continued to go to movies. The morning after the attack, Indian director Mira Nair—whose gal palomine *Moscow Wifing* had been canceled the night before—stepped in front of a packed theater and introduced her film as "a reminder to life." "It's a beautiful picture, a novel of sexual choice, and as I watched from an inaudible distance it occurred to me that, just a day earlier, this would be the kind of picture you could lose yourself in."

That evening, Sue Kingley, director Clic Peplow and her producer husband, Bemisli Bernickson, stepped onstage at the premiere of *The Triumph of Love*, an 18th-century romp starring Serrano. Her voice quivering with emotion, Peplow described it as the story of "a woman who overpowered her amazons with no other

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## Special Report

weapons but love." Kingsley said he hoped we could find "space" to enjoy it. It's the first time I've been invited to tears before the opening credits, of a comedy no less.

One of the stars at the festival who soldiered on with her interview schedule was legendary French actress Jeanne Moreau, who portrays writer Marguerite Duras in *Crépuscule*. The day after the attack, Moreau, 73, talked to me about growing up with the horrors of the Second World War, and how it must prevail. "I know yesterday people were saying, 'What's the use? What we're doing is strangling compared to what's going on.' I said, 'No, the fact that we can express ourselves—under the power of art, we don't have that. It makes us realize how valuable is the human imagination. That's the inner freedom—to make art and speak about what you stand for.'

After Tuesday's film played in a different light, American pictures about middle-class angst—*Prague Nights*, *The Safety of Objects*, *Life at a House*—suddenly seemed superfluous. Some works, however, took on a deeper resonance. *Eliezer de Leon*, Jean-Luc Godard's elegy to the broken lives of the 20th century, became especially poignant. *The Grey Zone*, a harrowing portrait of creation at Auschwitz, seemed one step closer to home. And no less than three Iranian films illustrated the deadly issue of Afghanistan. *Delhiwa* and *Dasht* both tell stories of teenage boys among illegal Afghan refugees in Iran, and in *Kandahar*, an Afghan-born Canadian returns home to find himself among a depraved horde of land-mines supporters. These dire, poetic visions of hope and despondency on the Afghan border are more chilling than any number of breathless news reports. Even uprisings around government's command that forbids sex and violence, from Islamic mullahs to social mafias with the loud mythology of great literature.

Hollywood is more fixated on the world beyond than on the human condition. But in its commercial interior lies X-rayed "the American condition" with unswerving presence. As Anthony Lane noted in *The New Yorker* phrased such as "make no mistake—we will have down



**Kunduz** dramatizes the plight of Afghan refugees

the money" and "it's a new kind of war" were spoken by Bruce Willis in *The Siege* three years before they surfaced in the recent speeches of George W. Bush.

We keep reminding ourselves that this is not a movie, the deaths are real. But that's just when, in a manner of hours, the studios are packaging the army as blockbuster entertainment. When CNN boasts its coverage "America's New War," all that's missing is the word "approved." When Bush proclaims "the first war of the 21st century," it has the ring of a blurb. And, like a studio actor thrust into an differing role, he poses as a frontier sheriff with language like "indeed, 'ere we are" and "wanted dead or alive."

Hollywood, meanwhile, attempts a kind of persistence. Leno and Letterman return to the air delivering smirks, not mind-ups. Dan Rather wages on, censored by Letterman—New York's other master—who, in his own way, seems more statesmanlike than Bush. Celebrity and irony, the twin drivers of pop culture, are naturally out of fashion. Yet songs should, and the celebrity machine simply reverses its engines. Just days after Michael Jackson popped up on the cover of *Entertainment Weekly* to relaunch his career, he proposed an all-star anthem to aid relief work. But the strange thing was seeing Arnold Schwarzenegger doing *Callahan* Defense control. Marching onto Leno's stage with a large American flag, the Terminator then proceeded to preach tolerance and understanding: "This is not a time right now for revenge," he advised. As for unleashing his movie on the public, he said, "Eventually the time will be right." True, but indeed. In this newly vulnerable America, where action heroes are politic, and politicians talk like action heroes, it's hard to know where the movie ends and the war begins.



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# The Mail

*In the aftermath of the Sept. 11 terrorist attacks, many readers were anxious to share their thoughts about the terrible events and potential consequences. A sampling:*

## How should we feel?

Anything that I do these days is done with sharply divided feelings. Going to a bar, seeing a movie, chatting and laughing with friends. How can we do these things when so many people, so close by, are suffering so greatly? Should I not be laughing? Or I should be? Should I be helping in New York City? Should I be mourning? There is no pure reference to gauge these days against.

Steve Kohl, Toronto

As a Canadian of European Christian background, I was outraged to learn that some vicious things that to my everlasting shame share my ethnic and religious heritage have attacked and threatened members of the Arab and Muslim communities in Ottawa. I would like to take this opportunity to apologize to my Muslim compatriots and to my compatriots of Arab origin that I am ready to personally stand guard at mosques and churches and at businesses and homes belonging to members of the Muslim and Arab communities, and to escort their children to school, to the mosque that my schedule permits it. Mark Marshall, Ottawa

What's next? How and when will the next assault come? Will it be nuclear, biological, chemical, cyber or something else, or yet beyond our imagination? If we know, we might be able to take action now to prevent or reduce its effects. How can we find out? Perhaps a special think-tank Website, dedicated to publishing and discussing defense ideas, might be useful in this regard. Tongle could post their ideas, no matter how off the wall they may seem. Others, perhaps with specialized knowledge, could further refine these concepts. Only last night at the dinner table a young lady asked the question: why can't ground control take over an airplane that has been hijacked and bring it in to land? We have the technology. Upon a discreet signal

from the captain or perhaps the unauthorized opening of the flight deck door, a black box would kick in, disengaging the normal flight controls and allowing ground controllers to take over. The idea is pretty good. Maybe some technicians out there could pick it up and refine it.

Mike V. Webb, Vancouver

Let me express my heartfelt thanks for the sympathy, solidarity and love shown by Canadians—our wonderful neighbours to the north. Watching the service on Parliament Hill with more than 100,000 people was overwhelming. It brought back wonderful memories of my two weeks in Ottawa and Quebec two years ago. I'll be raising the large Canadian flag that I came home with out of storage and displaying it on Canada Day.

Rosat Lass, Salt Lake City

Our memorial service on Parliament Hill was dignified and sincere, but left many with deep regret that no public prayer was offered; no mention was made of divine compassion and capacity to heal. How different was the service in Washington, that, respectful of other faiths, nevertheless gave pre-eminence to the one whose principles the great American nation, and our own, were built.

Elizabeth & Michael, Toronto, Ont.

Project Unite is our sites to unite with those in New York, Washington and every place where the pain and shock of Sept. 11



"Let us move on to the next dimension"

has been etched in our lives forever. We ask that everyone make red-white-and-blue ribbons and put them on our clothes, car antennas, buildings, trees (especially old oak trees), and everywhere to be seen by all. In this small way, we hope that the feelings of unity will help us all grow closer together so that we may find some light in these dark days.

Michael and Sally Devereux, Toronto

The religious talents separable are themselves in the hand of Allah, acting in revenge against the evil Christians West. They expect us to respond in kind, setting off a chain reaction of revenge for revenge that will trigger the prophesied Armageddon, from which they will enter heaven as heroes. They believe our Christianity is more a means of doing well than doing good. U.S. President George W. Bush's Christianity fires the supreme test. Unless his actions are guided by what Christ would do, which is the only response that can confound the terrorists, he may well become their instrument in the destruction of Earth.

Victor M. Andrusko, Coquitlam, B.C.

Although I do not condone the horrific violence inflicted upon the people in the World Trade Center, I am starting to wonder if we don't need to put this tragedy into perspective. Many more people perish in the Third World every year due to preventable medical problems and simple hunger, yet we do not have commissars

## At a turning point

Terrorism, anxiety, anxiety, destruction and war can no longer be the solution to our problems around the world. Over the thousands of years that we have been creating history, we have been deluded into thinking that might is right, and that it is possible for power to rule the world. This has been proven wrong in every case. Every single colonialist, empire and superpower has fallen. It is time for us to see the world as it is, with human, international consequences for every action. For the love of our children, please let us move on to the next dimension as the human race. If we fail, perhaps the fate of the dimensions awaits us.

Dr. L.E. Chigale, Toronto

around-the-clock coverage of these events. Do Americans and even Canadians think our tragedies are so much more important than those of other peoples that we can focus on our own problems while neglecting the plight of millions of desperate souls in the Third World?

Ray Martin, Sudbury, Ont.



The USS *Theodore Roosevelt* leaves Norfolk, Va., as strategists plot military retaliation.

In the wake of the catastrophe endured by the United States, it must be obvious to all Canadians that our government has become both impotent and vulnerable. Impotent because it has failed to respond to even the basic domestic problems Canadians continue to endure. Vulnerable because our national security mechanism is unable to respond to any internal or external threat. In our collective anxiety, Canadian military, domestic security and immigration policies have become a national and international disgrace.

Paul Blaney, Ottawa

Like most Canadians, I am angered with the apparent impunity in which terrorists appear able to act. While the horrific events of last week will undoubtedly lead to some form of military retaliation (indeed such action would be considered by most to be entirely justified), one hopes that such actions will be measured in order to minimize the impacts on innocent victims. At the same time, democracies around the world should consider closing their borders to all nationals of those states that are known to support terrorist groups. An economic blockade of terrorist states should be considered, including the immediate cancellation of all foreign aid to these countries. Only those originally from terrorist states with legitimate citizenship status should remain in democratic countries. All others should be deported. I realize these measures are extreme, but under the circumstances these rogue states should not expect normal treatment from the world community.

Bon Hille, Halifax

Perhaps it is time that we as a modern society put religious beliefs into the past and quiet places where they were meant to be and not at the forefront of international politics and socio-economic considerations. Everyone has the right to believe—or not—in the faith of their choice, but

that right cannot compromise our right to live in peace and to have a free society in which we can feel safe and secure.

Mark Bresser, Waterloo, Ont.

Islamic, anti-American, environmental, anti-globalization and secular terrorism is directed at the same target—capitalism. These religious and secular fanatics have capacities and intentions that present a threat. These intentions drive on hate and ultimate self-sacrifice. Their mission is to eradicate capitalism and to return us to the Dark Ages. If we wish to preserve our Western values, we need to defend capitalism against all its foes—but militarily and intellectually. An intense and prolonged military attack on the countries that willingly harbour Islamic terrorism will go a long way to deter future terrorism from these countries. In addition, and perhaps most important, this defense must include a country-wide de-bunking of all harmful ideas, including Islamism, apocalypticism and compulsion of principles.

Frederick Holt, Ottawa

When **persons**, perhaps under contract, kill many people in a single horrific act, the crime is terrible and society must unleash all the forces required to bring the perpetrators to justice. Family and friends of the victims and other individuals wish to forgive said perpetrators, their wishes must be ignored, otherwise society's laws become

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a sham. I hope the perpetrators can be taken alive and a punishment to fit the crime meted out. If I had my brothers, the guilty would not be subject to a clean, clinical termination as granted to the Oklahoma bomber. Instead, they should be taken to a high building about for imminent demolition and be restrained there while that building is demolished upon them. *Barbecued Unholy!* Go back to your television sets and look again at the pictures of the airliners, carrying hundreds of innocent people, crashing into the World Trade Center towers.

George Edwards, Victoria

So, Canada has properly joined the war against terrorism in all its forms. If indeed someone speaks louder than words, I wonder what our stand will be against for the FLQ members and their random-day cronies who so freely walk in our society?

Ray Kremser, Guelph, Ont.

Canada is a working model of democracy, compassion and strength for the world. We must be firm in our resolve not to change our uniqueness and Canadianness. Of course, we must work with other countries to eradicate terrorism. But our Canadian ideals must not be compromised. This was an attack on the U.S. in response to its foreign policies and associates that have been caused as a result of its actions. While we condemn these attacks, Canada must recognize and appreciate its opportunity to show leadership to the world in a continuation search for peace and real democracy.

Dimitry Miltzoff, Toronto

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Allan Fetheringham

## The Senate's new boy

In 1991, Marjorie Nichols, the most ferocious journalist in the National Press Gallery, died at the tragic age of 48, a year after a ferocious life-style and tobacco. She was famous in the town that fat fagot, as much for her unforgiving column-writing as her celebrated parturition—in that tight-laced town—broke down all the barriers and matched politeness with the opinions they hated, and social types and often someone who lived at 24 Sussex Drive.

Margot Trudeau was one of the giants at those annives, which frequently went on to dinner, those who couldn't say the cause having espoused in their bathtubs. And May was once asked if she had ever invited Pierre "Never Never will," she replied in that Roll-Deer diction that defined her and "He kills a party. He walks in and everyone fizzles. You watch everybody. A tiny party animal."

A decade later, a successor—the first one—but finally emerged in Yesterday's City Tomorrow, where the traffic jams began at 3 p.m. at the sooty annives who have grown tired looking out the window at dry head house to watch the Lawrence Wild reruns. It is the house of new Senator LaPierre who gave his maiden speech in the home of the spiky-headed annives of Liberal and Conservative partisans.

As could be imagined, the newly belligerent Senate had the Hon. Senator Senator (leader of the government) speak dryly: "With leave of the Senate and notwithstanding rule 58 (1) (i), I move, seconded by the Hon. Senator Lynch-Sauriol: That the Senator express in sorrow and horror at the senseless and vicious attack on the United States of America on September 11, 2001."

The Senate is going to "debate" whether it is in favour of motherhood and apple-pie. Suppose, you can feel it in the air. Such is the fury of the Canadian Senate that the ad chamber is two-thirds empty. There are 22 members in the Liberal benches—11 of them women. There are nine desks occupied on the Conservative benches—two of them women. New boy LaPierre, as far as the Speaker or right field could catch a Barry Bonds fly ball, begins his maiden speech.

"I agree with the motion that has been presented and seconded, and that I hope we shall pass. I agree with it because the word 'war' is not mentioned in it. I agree with it because no one has thought the help of some deity that no one can

understand. I think that God must be the busiest person in the universe, attempting to explain to everyone what it is that he did, if he did it."

There are five bodies in the public gallery as he speaks. Senator Frank Mahélich, always shy, sits alone in the Grit benches, bothered by no one. Senator Anne Cook, once present when the Concordia University computer centre was burned down, wanders about, bemoaning all her friends. There is Macrae's wonderful Lucia Pipe, ever the closest and best-dressed member of Parliament, now challenged only by the shaggy and bed-dressed Tory from Mississauga on the benches opposite. The shaggy fits on. The Liberal benches shoddie over, as the alleged "debate" goes on, to the Tory side to audit up beside Saskatchewan's Raynell Andreychuk, former ambassador to Somalia, former ambassador to Portugal. There are only five people watching, plus two in the press gallery, one with subburns resulting, not watching.

Virgin Senator Lazar, as we know, is by now a national figure. A dissident at the University of Toronto, he showed his transience every summer Sunday night on the mops of the groundswelling. *The House Has Seven Dogs* with his lifetime friend Patrick Watson, LaPierre—long before Dan Rather—crying on national television and, in another famous occasion, forgetting his own name on being introduced. He is an genius.

LaPierre, divested with two sons who will still lose him, was one of the first senator figures to "come out of the closet" with an Ottawa press conference, announcing that he was a homosexual. With his long-time partner, he has the dazzling Ottawa house—full of art and gardens and, on the right of J. Chrétien giving him the gong, filled with all the clustering classes of the most gaudy town in the dominion: the deputy governor of the Bank of Canada, more than several cabinet ministers, the most unscrupulous of the ad-savvy waddles.

The rookie senator concluded: "I am overwhelmed by the fact that now I must turn myself to the task to be ready for someone I do not even know exists, whereby they may be and whatever they may do. I beg of you, honourable senators, if we are to have a war against terrorism, let us have a war against ourselves. Racism is terrorism."

I think the rookie may goot, somewhat, the Senate.



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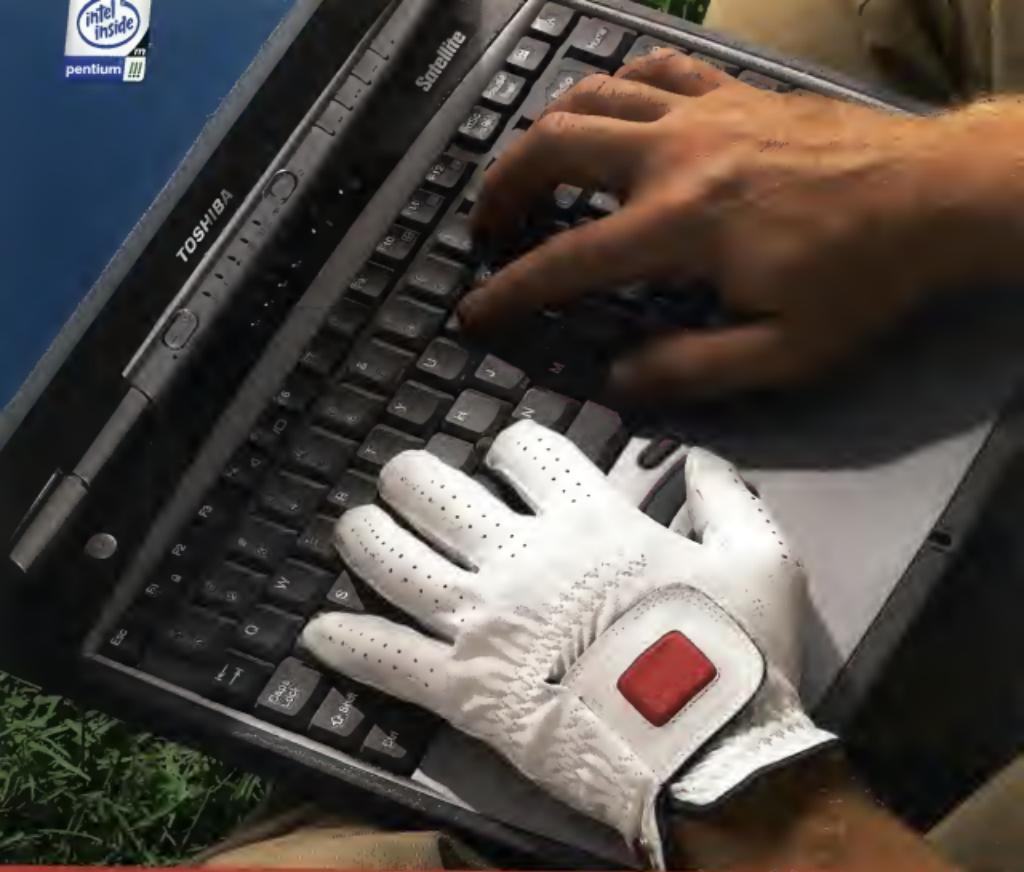
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